

EQ-10746487-2653

From: [EVOQ \(NHTSA\)](#)
To: [Abbew, Margaret CTR \(NHTSA\)](#)
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10746487-----
Date: Tuesday, September 01, 2015 3:04:47 PM
Attachments: [image002.gif](#)

From: [REDACTED]
Sent: Tuesday, September 01, 2015 12:50 AM
To: EVOQ (NHTSA)
Subject: Re: FW: NHTSA: Follow up to ODI Complaint: ----10746487-----

The VIN listed is correct, however, the model is NOT FLD. The VIN alphabet KR identifies the motorcycle as a FLHXS also known as a Streetglide Special. I would like to add to the complaint and clarify the seriousness of the issue. In the past, all touring bikes had a large tail lamp in the center of the back of the rear fender. The turn signals were mounted on a bracket below the tail lamp. With the newer model "Streetglide" the tail lamp was eliminated and the turn signals were restyled and a new style bracket which made the fender cleaner looking by using the turn signals as also running and stop lamps. That being said, only having those lamps, when the turn signal lamp falls off, then you only have the remaining red running/stop/turn signal as a red lamp behind the motorcycle. This would not be such an issue, if the center lamp was still used. This lamp lense, is retained in the housing by cast in fingers on the lense which clip into the housing to retain the lense. At approximately 5000 miles was the first incident of a lense falling off while on the road. At approx. 8500 miles a lense fell off again. No Harley service personnel acknowledged this as a problem @ the Slidell (Northshore Harley) or Baton Rouge Harley dealerships in Louisiana. Yet parts personnel responded that they sell a number of these lenses. Why are people buying these lenses? The lense only costs \$7.00 or so but the issue of being RUN OVER from behind is what bothers me! Thanks for the consideration! [REDACTED]

On Monday, August 31, 2015 1:28 PM, "EVOQ@dot.gov" <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint. NHTSA/Office of Defects Investigation

