 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>05-AUG-2015 SEP 02 2015</p>		<p>Repository <input type="checkbox"/></p>		<p>Reference No. 10746476</p>	
<p>OWNER INFORMATION (Type or Print)</p>					
<p>Name</p> <p>[REDACTED]</p>		<p>Daytime Telephone Number</p> <p>[REDACTED]</p>		<p>E-mail Address</p> <p>[REDACTED]</p>	
<p>Address</p> <p>[REDACTED]</p>		<p>Evening Telephone Number</p> <p>[REDACTED]</p>			
<p>City</p> <p>ROCHESTER</p>	<p>State</p> <p>NY</p>	<p>Zip Code</p> <p>[REDACTED]</p>			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>KMHCT5AE7FU [REDACTED]</p>		<p>Make</p> <p>HYUNDAI</p>	<p>Model</p> <p>ACCENT</p>	<p>Model Year</p> <p>2015</p>	
<p>Date Purchased</p> <p>5/20/15</p>	<p>Dealer's Name and Telephone Number (585) 292-0500 Vision Hyundai 2525 W. Henrietta 14623</p>		<p>Engine: No: Cylinders</p> <p>4</p>	<p>Fuel Type:</p> <p>gas</p>	
<p>Original Owner</p> <p><input type="checkbox"/></p>	<p>Dealer's City</p> <p>Rochester</p>	<p>State</p> <p>NY</p>	<p>Zip Code</p> <p>14623</p>		
<p>Transmission Type</p> <p>automatic</p>	<p><input checked="" type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s)</p> <p>1) 08-JUN-2015 2) 27-JUL-2015</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 980000 UNKNOWN OR OTHER</p> <p>Computer (ECM)</p>			<p>Failure Mileage</p> <p>1) 400 2) 1400</p>	<p>Failure Speed</p> <p>0 0</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>0</p>	<p>Number of Deaths</p> <p>0</p>	<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>ON 6/8/15 WHEN I STOPPED AT A TRAFFIC LIGHT, THE BATTERY LIGHT CAME ON AND THE CAR STALLED. AFTER I TURNED IT OFF AND TURNED IT ON AGAIN, THE PROBLEM DISAPPEARED. ON 7/27/15, A SIMILAR SITUATION RECURRED, AGAIN AFTER STOPPING AT A TRAFFIC LIGHT. THIS TIME MULTIPLE WARNING LIGHTS CAME ON, INCLUDING ENGINE OIL PRESSURE, PARKING BRAKE/BRAKE FLUID AND SOMETHING ELSE. THE CAR STALLED AGAIN. AND AGAIN AFTER TURNING IT OFF AND ON THE PROBLEM DISAPPEARED AND THEN I COULD DRIVE NO PROBLEM. VERY LIKELY IT MAY BE A COMPUTER MALFUNCTION. WITH THIS ISSUE THE CAR IS UNPREDICTABLE, UNRELIABLE AND RESPECTIVELY DANGEROUS.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Ref# 10746476



CUSTOMER #:

INVOICE

VISION HYUNDAI
2525 W. HENRIETTA ROAD
ROCHESTER, N.Y. 14823
(585) 292-0600
(800) 295-7877
Repair Shop # 7086084

ROCHESTER, NY

PAGE 1

HOME: CONT:
BUS: CELL:

SERVICE ADVISOR: 1855 MATT CHEVIER

Table with columns: COLOR, YEAR, MAKE/MODEL, VIN, LICENSE, MILEAGE IN/OUT, TAG. Row 1: GY, 15, HYUNDAI ACCENT, KMHCT5AE7FU, 1542/1542. Row 2: DEL DATE, PROD. DATE, WARR. EXP., PROMISED, PO NO., VARIABLE, PAYMENT, INV. DATE. Row 3: 20MAY15 DD, 20:00, 30JUL15, 98.00, CASH, 05AUG15.

R.O. OPENED READY OPTIONS: SOLD-STK: DLR:
ENG:1.6 Liter_GDI_DOHC AXL:N9S 1)LIFETIME OIL
CHANGES

10:33 30JUL15 12:11 05AUG15

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A C/S: AS YOU ARE AWARE I REPORTED A PROBLEM 6/9/15: WHEN STOPPED AT A TRAFFIC LIGHT, BATTERY LIGHT CAME ON AND THE CAR STALLED. AFTER I TURNED OFF THE ENGINE AND THEN TURNED IT ON AGAIN, THE PROBLEM WAS GONE AND I COULD DRIVE. YESTERDAY, 7/27/15 THE PROBLEM RECURRED IN A SIMILAR FASHION, AGAIN AFTER STOPPING AT A TRAFFIC LIGHT. ONLY THIS TIME MULTIPLE LIGHTS CAME ON ON THE DASH BOARD, AND THE CAR STALLED. AFTER RESTARTING I COULD KEEP DRIVING. THIS COMPUTER MALFUNCTION CREATES DANGEROUS SITUATIONS.

CUST COULD NOT DUPLICATE, CLEANED ALL GROUNDS, OPEN CASE WITH HYUNDAI#9118832
1889 SCINTA, MICHAEL LIC#: E
ISP (N/C)

C PERFORM 34 POINT INSPECTION AT NO CHARGE
34PT DEFAULT
1889 SCINTA, MICHAEL LIC#: E
ISP (N/C)

WEB APPT CREATED 2015-07-28 * A WALK-AROUND INSPECTION HAS BEEN PERFORMED
10:43:25AM TAKEN BY C/S: I ON YOUR VEHICLE TODAY.
UNDERSTAND THAT IT'S DIFFICULT A SURVEY MAY BE CONDUCTED IF A GRADE OF 10 IS
FOR YO U TO DUPLICATE THE NOT POSSIBLE, PLEASE CONTACT MATT-GREG-
PROBLEM. AS I'VE BEEN ADVISE D JOEY, IT'S ALWAYS A PLEASURE TO SERVE YOUR
BY MY LAWYER I NEED TO KEEP AUTOMOTIVE NEEDS.
RECORDS WITH YOU REGARDING
THIS ISSUE.

CUSTOMER

Table with 2 columns: DESCRIPTION, TOTALS. Row 1: LABOR AMOUNT 0.00. Row 2: PARTS AMOUNT 0.00. Row 3: GAS, OIL, LUBE 0.00. Row 4: SUBLET AMOUNT 0.00. Row 5: MISC. CHARGES 0.00. Row 6: TOTAL CHARGES 0.00. Row 7: LESS INSURANCE 0.00. Row 8: SALES TAX 0.00. Row 9: PLEASE PAY THIS AMOUNT 0.00.

The cause of major problems is not checking the minor ones.

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Ref# 10748476

CUSTOMER #:



AUTOMOTIVE GROUP

VISION HYUNDAI

2525 W. HENRIETTA ROAD
ROCHESTER, N.Y. 14623
(585) 292-0500
(800) 295-7977
Repair Shop # 7088084

INVOICE

PAGE 1

ROCHESTER, NY

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 1855 MATT CHEVIER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
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GY	15	HYUNDAI ACCENT	KMHCT5AE7FU		374/377	
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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	VARIABLE	PAYMENT	INV. DATE
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20MAY15 DE			20:00 09JUN15		98.00	CASH	09JUN15
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R.O. OPENED	READY	OPTIONS:	SOLD-STK	DLR:
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07:57 09JUN15 08:55 09JUN15
ENG:1.6_Liter_GDI_DOHC AXL:N9S 1) LIFETIME OIL
CHANGES

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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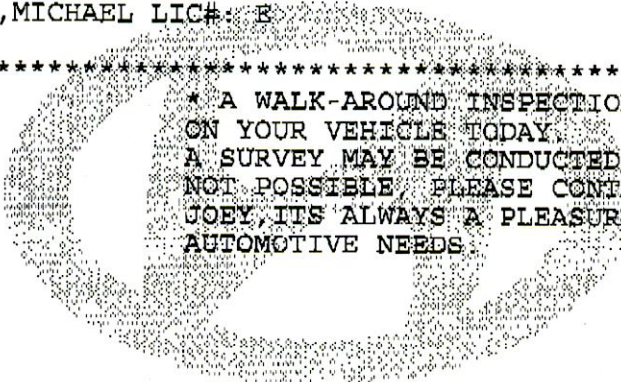
A CUST STATES WHEN STOPPED AT A TRAFFIC LIGHT, BATTERY LIGHT CAME ON AND CAR STALLED

CUST TECH UNABLE TO DUPLICATE CONCERN, NO CODES IN SYSTEM, CHECKED BATTERY, STARTER, CLEANED TERMINALS, CUST TO HAVE TOWED IF HAPPENS AGAIN

1889 SCINTA, MICHAEL LIC#: E
ISP

(N/C)

* A WALK-AROUND INSPECTION HAS BEEN PERFORMED ON YOUR VEHICLE TODAY. A SURVEY MAY BE CONDUCTED IF A GRADE OF 10 IS NOT POSSIBLE, PLEASE CONTACT MATT-GREG-JOEY, ITS ALWAYS A PLEASURE TO SERVE YOUR AUTOMOTIVE NEEDS.



HYUNDAI

CUSTOMER

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DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00