INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
05-AUG-2015 SEP 1 1 2015	Reference No. 10746444

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	NOEMAIL@UKN.GOV
City: COOPERBURG	State: PA	Zip Code: [redacted]	Evening Telephone Number: [redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
	FOREST RIVER	XLR	2012

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
11/18/2012	BOAT N RV			N/A	N/A
Original Owner ☒	Dealer's City: HAMBURG	State: PA	Zip Code		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
N/A	☐ Antilock Brakes ☐ Cruise Control	N/A		27-JUL-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 020000 SUSPENSION	Failure Mileage	Failure Speed
	N/A	N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2012 FOREST RIVER THUNDERBOLT 35X12 (NA). THE CONTACT STATED THAT THE VEHICLE DEVELOPED A THREE INCH CRACK IN THE EYE BEAM, WHICH SUPPORTS AND MOUNTS THE SUSPENSION. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR DIAGNOSTIC TESTING. THE TECHNICIAN DIAGNOSED THAT IT WAS A STRESS FRACTURE, NOT CAUSED BY ANY TYPE OF WELDING OR HEAT. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS UNKNOWN. THE VIN WAS NOT AVAILABLE.

PLEASE SEE ADDITIONAL INFORMATION ON BACK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE IS A 2012 FIFTH WHEEL RV TRAILER MANUFACTURED BY FOREST RIVER WITH FRAME SUPPLIED BY LIPPERT COMPONENT INDUSTRIES. THERE ARE 2-12" 34' LONG I-BEAMS THAT ENTIRE RV IS BUILT ON. LIVING QUARTERS ON TOP, 3 AXLE SUSPENSION BELOW. LEFT I-BEAM DEVELOPED A HOLIZONTAL CRACK AT REAR SUSPENSION MOUNT. IF FRACTURE CONTINUES, SUPPORT OF LIVING AREA AND POSSIBLE SUSPENSION FAILURE MAY OCCUR. BOTH MANUFACTURERS HAVE REFUSED HELP STATING UNIT HAS A 1 YEAR WARRANTY AND IS NO LONGER COVERED. REQUEST FOR INSTRUCTIONS TO COMPLETE REPAIR UNANSWERED. STATE "INTERNAL DOCUMENTS" AND WILL NOT RELEASE TO ME.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

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