

Any more questions Please Call [redacted] The Consumer needs to know!

<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>04-AUG-2015 SEP 21 2015</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10746165</p>			
<p>OWNER INFORMATION (Type or Print)</p>					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number		N/A	
City	State	Zip Code			
PLEVNA	KS	[redacted]			
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p>VEHICLE INFORMATION</p>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1ZVFT80N375 [redacted]		FORD	MUSTANG	2007	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
6-08-2011	Lard Lard Noller Hutchinson, KS 620 860 4173		No: Cylinders 6	unlead	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
	HUTCHINSON	KS	67501		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
Manual	<input checked="" type="checkbox"/> Cruise Control		Yes	30-JUL-2015	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 110000 ELECTRICAL SYSTEM			Failure Mileage	Failure Speed	
Computer			109880		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0	N	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). SEE ENCLOSED NOTE</p>					
<p>TL* THE CONTACT OWNS A 2007 FORD MUSTANG. THE CONTACT STATED THAT WATER LEAKED INTO THE VEHICLE FROM THE FRONT WINDSHIELD COWL AND MADE CONTACT WITH THE ELECTRICAL WIRES. THE FAILURE CAUSED THE GAUGES TO MALFUNCTION, INCLUDING THE TIRE PRESSURE MONITORING SENSOR AND THE FUEL GAUGE DISPLAY. THE CAUSE OF THE FAILURE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 109,880.</p> <p>THIS IS NOT TRUE. FORD MOTOR WAS NOTIFIED "SAM" SAID IT WAS NOT A SAFETY ISSUE - THEREFORE NO RECALL. BUT HE WOULD NOT GUARANTEE IT WOULD NOT STALL ON ME.</p> <p>ISAIW: THE RAIN WATER THAT COMES THROUGH THE COWL ACCUMULATES IN THE CAVITY IN FRONT OF THE FIREWALL, BUILDS UP GALLONS OF WATER</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

I told him I knew what caused it & how to avoid this damage AFTER it happened to me. Told Him WE DID ATTEMPT TO SAVE CAR, dismanteled it, dried it

because the drains at the bottom get plugged up & water runs through the cabin air filter into the interior / right hand side of car flooding elect & Computer thus totaling the car over

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies) (DRAINS)

If the car has been in ANY DIRT or blowing debris Storm, PLUGS must be cleared or water pours in. I asked "Sam" a Ford MTR Co why the consumer is NOT NOTIFIED to have these 'drains' checked frequently as they DO HAVE A TSB on this problem Ford MTR IS AWARE OF THE CAUSE of the water problem but refuses to Alert Consumers "NOT A SAFETY ISSUE"

ONE of the compt "drains" is in Rthand kick panel along w/ Fuse box - these get "fried" My ins. Co TOTALED MY CAR

THIS water damage fries computers especially IF CAR IS RUNNING. AT THE TIME WATER COMES IN DESIGN FLAW I conferred with mechanics, body shops & compt specialist on ALL OF THIS Ford MTR Co cont'd

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

930911A
KS 570
04 SEP '15
PM 34

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit: www.safercar.gov

or call: Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

There is No "Fix" when water enters wires & Computer - hi & Lo voltage is sent throughout entire elec system, compt board is "contaminated" with dirty water this shorting out can continue everytime the elec system is used (start your car & run it -) It can work for a while, or it might shut completely down Only "Fix" is to completely strip all elect system in its' intirety & replace ALL wiring & ALL Computers - VERY expensive fix - then have computer "flashed" - another costly repair.