U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
03-AUG-2015	Reference No. 10745943

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number [redacted]	E-mail Address
Address	[redacted]	Evening Telephone Number	
City ORANGEVILLE	State IL	Zip Code [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1FTRX18L3YN[redacted]	FORD	F-150	2000

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City KANSAS CITY MO.	State	Zip Code	8	GAS

Transmission Type			Powertrain	Multiple Failure:	Incident Date(s)
AUTO	☐ Antilock Brakes	☐ Cruise Control	4X4	BOTH AIR BAGS	01-AUG-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
	APPROX 200,000	10

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	1	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 FORD F-150. WHILE DRIVING AT APPROXIMATELY 10 MPH, THE FRONT DRIVER AND PASSENGER SIDE AIR BAGS DEPLOYED AND EMITTED A WHITE SUBSTANCE THAT FILLED THE INTERIOR OF THE VEHICLE. THE CONTACT SUSTAINED BRUISING TO BOTH ARMS. THE CONTACT ALSO STATED THAT THE RIGHT HAND HAD NUMBNESS FROM EXPERIENCING THE FORCE OF THE AIR BAG DEPLOYMENT. IN ADDITION, THE CONTACT'S BREATHING AND VISION WERE IMPACTED WHEN THE WHITE SUBSTANCE FILLED THE VEHICLE. MEDICAL ATTENTION WAS REQUIRED. A POLICE REPORT WAS NOT FILED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE FAILURE MILEAGE WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHILE TRYING TO PULL A STUMP IN MY YARD WITH NO MORE THAN 3FT OF CHAIN AS I PULLED FORWARD AND CAME TO A STOP BOTH AIRBAGS DEPLOYED WITH ONLY A SMALL JERK I HAVE DONE THIS NUMEROUS TIMES WITH OTHER VEHICLES AND HAVE NEVER EXPERIENCED A AIRBAG DEPLOYMENT. I GOT A REPAIR ~~ESTIMENT~~ ESTIMATE AND MULTI POINT INSPECTION WITH NO DIAGNOSES FOR FAILURE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

CAROL STREAM
IL 601
21 SEP '15
FM 41

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382