

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

31-JUL-2015

Repository

Reference No.
10745465

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City NEW ORLEANS State LA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
SALFP24N58H [REDACTED] Make LAND ROVER Model LR2 Model Year 2008
Date Purchased 2008 Dealer's Name and Telephone Number Land Rover Gulfcoast Engine: No: Cylinders 6 Fuel Type: GAS
Original Owner Dealer's City Mobile State AL Zip Code 36604
Transmission Type Auto Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 10-JUN-2014
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 020000 SUSPENSION, BRAKES (PWS), 980000 UNKNOWN OR OTHER Failure Mileage 79000 Failure Speed Any speed⁵

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

REAR STARTED MAKING GRINDING NOISE WHEN ACCELERATING AND TURNING TO THE LEFT OR RIGHT. I TOOK IT TO THE DEALERSHIP, THEY SAID THAT THEY DID NOT HEAR THE NOISE AND I MAY NEED TO WAIT UNTIL IT GETS WORSE, NUMEROUS ONLINE COMPLAINTS OF A FAULTY DESIGN FOR THE DIFFERENTIAL - LAND ROVER TOLD ME THAT THEY HAVE REPLACED 2 DIFFERENTIALS IN LAST COUPLE OF MONTHS AND IF THAT IS WHAT IS WRONG WITH MY VEHICLE IT COULD POTENTIALLY LOCK UP WHILE I'M DRIVING AND COULD CAUSE AN ACCIDENT. WILL YOU PLEASE LOOK INTO WHY LAND ROVER HAS NOT DONE A RECALL?
THANK YOU VERY MUCH, [REDACTED] Land Rover metairie told me suspension/could lock up a cause an accident. differential
I have researched online Land Rover forum multiple vehicles rear suspension have failed due to bad design.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Follow up to ODI Complaint: ----10745465-----
Date: Tuesday, October 13, 2015 7:20:02 AM

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Thursday, October 08, 2015 1:53 PM
To: Abbew, Margaret CTR (NHTSA)
Subject: FW: Follow up to ODI Complaint: ----10745465-----

Questionnaire.

Fax: 202-366-3081

From: [REDACTED]
Sent: Thursday, October 08, 2015 1:23 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Follow up to ODI Complaint: ----10745465-----

Dear DOT,

I have attached the claim form , I appreciate you looking into this issue. I hope no one has gotten into an accident. There are numerous complaints almost identical to mine online under Land Rover Lr2 Forum and Lemon Law.

Thank you very much,

[REDACTED]