

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 9999999 Date Received: 29-JUL-2015 Repository ☐ Reference No. 10745307	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
TUSCALOOSA		AL			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1G1ZE5E05CP		CHEVROLET	MALIBU	2012	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
5-7-2012	Tuscaloosa Chevrolet (205) 409-3003		No: Cylinders 4	Gas	
Original Owner	Dealer's City	State	Zip Code		
☒	TUSCALOOSA	AL	35405		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☒ Cruise Control	FRONT WHEEL DRIVE	1	19-JUL-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM			Failure Mileage	Failure Speed	
			42000	0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment	Failure Location:		
		☐ Prior Repair			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:	Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
THE BLOWER MOTOR RESISTANCE CONVERTER HAD GONE OUT AND IT WAS DETERMINED BY A MECHANIC THAT THE WIRING WAS BURNT TO A POINT THAT IT COULD HAVE CAUSED THE CAR TO CATCH FIRE. I WAS ALSO ADVISED BY THE MECHANIC THAT THERE HAD BEEN A RECALL FOR THIS SPECIFIC PROBLEM BUT MY VEHICLE IDENTIFICATION NUMBER WAS NOT A PART OF THE RECALL. THIS IS UNACCEPTABLE PRACTICE BY GENERAL MOTORS AS MY LIFE AND THE LIFE OF MY FAMILY WAS IN DANGER.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

JULIE L. LOVE, P.C.ATTORNEY AT LAW
LICENSED IN ALABAMA AND MISSISSIPPIjulie@julielovelaw.comMAILING ADDRESS:P.O. BOX 20577
TUSCALOOSA, ALABAMA 35402PHONE: (205) 462-9998
FACSIMILE: (205) 633-4355STREET ADDRESS:601 GREENSBORO AVENUE
ALSTON PLACE, SUITE 700
TUSCALOOSA, ALABAMA 35401**FACSIMILE**

DATE:

9/24/2015

TO:

NHTSA

ATTN:

Office of Defects

FROM:



RE:

Owner's Complaint

FAX NO:

202-366-1767

NO PAGES:

4

(Including Cover)

*Receipts for
Repairs are attached.*

Unless otherwise indicated or obvious from the nature of the transmitted, the information contained in this facsimile message is Attorney privileged and confidential information intended for the use of the individual or entity named above.

If the individual reading this message is not the intended recipient you are hereby notified that any distribution or copying of this communication is strictly prohibited.

If you believe that you have received this communication in error or are not sure whether it is privileged, please immediately notify us by telephone and return this message to us at the above address via U.S. Postal service at our expense.

**IF YOU DO NOT RECEIVE ALL THE PAGES OF THIS FAX PLEASE
CALL (205) 462-9998.**

THE SHOP AUTOMOTIVE
1601 37TH. STR.E
TUSCALOOSA AL.35405
205-556-4996

Customer: [REDACTED]
Address: [REDACTED]
City, State: Tuscaloosa, AL [REDACTED]
Day Phone: [REDACTED]
Night Phone: [REDACTED]
Fax: [REDACTED]
Estimate Ref: [REDACTED]
Date: September 17, 2015
Time: 05:59 PM

Service Writer: LEVI
Service Tech: TRAVOR

VTD:
Mileage:

Vehicle: 2007 Chevrolet Malibu V6-3.5L

Description	Part #/Labor Rate	Qty	Price/Time	Extended
REPLACE BLOWER MOTOR ASSY				
REPLACE BLOWER WIRING HARNESS---HARNESS HAS				
CAUSE FIRE UNDER RIGHT DASH				
REPLACE BLOWER MOTOR RESISTER				
		1	470.00	470.00
	Labor Total			470.00
	Parts Total			0.00
	Sub-Total			470.00
	Total			\$ 470.00

Signature

Date _____

Date _____