

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 9999999	
		Date Received 29-JUL-2015	Repository ☐ Reference No. 10745301		
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
GLOUCESTER		VA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1B7KF26C0P		DODGE	RAM 2500	1994	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
12/14/1993	QUINN MOTORS (804) 693-2408		No: Cylinders 6	DIESEL	
Original Owner	Dealer's City	State	Zip Code		
☒	GLOUCESTER	VA	23061		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
DGY-4SPEED AUTO. 47 RH	☒ Cruise Control	5.9 L TURBO-DIESEL L 6	YES	15-MAY-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING			Failure Mileage	Failure Speed	
			81876	10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
VEHICLE INSPECTION INDICATED A PROBLEM WITH THE STEERING SYSTEM. THE STEERING ROD WAS COMING OUT OF THE GEAR BOX. STEERING BOX WAS REPLACED. TEST DRIVE OF VEHICLE WAS A DISASTER. THE VEHICLE WAS MOVING ABOVE 10 MPH AND ALMOST UNCONTROLLABLE. YOU WERE ALL OVER THE ROAD. THE STEERING GEAR BOX WAS REPLACED TWO MORE TIMES WITH LITTLE CHANGE. OLD GEAR BOX REINSTALLED AND VEHICLE WAS TAKEN HOME. VEHICLE WAS TAKEN TO ANOTHER MECHANIC THAT WORKED FOR A CLOSED DEALERSHIP. GEAR BOX WAS REPLACED TWO OR THREE MORE TIMES. ALL ASSOCIATED STEERING COMPONENTS WERE REPLACED AT LEAST ONE TIME. PROBLEM STILL EXISTS. VEHICLE IS USED SPARELY BECAUSE OF STEERING PROBLEM. IT IS ONLY DRIVEN ABOUT 4 MILES EVERY WEEK OR TWO TO KEEP THE ENGINE AND TRANSMISSION FROM GOING BAD. STEERING GEAR BOX IS A TOTAL ENGINEERING DISASTER. NO ONE YET HAS FOUND A CLEAR SOLUTION TO RESOLVING THIS ISSUE. THERE ARE NO REPLACEMENT ANYWHERE FOR THIS THAT WE HAVE BEEN ABLE TO FIND. CHRYSLER QUIT MAKING THIS GEAR BOX YEARS AGO. VEHICLE IS A \$40,000 PIECE OF JUNK.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					