

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF



## INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received  31-JUL-2015	Repository <input type="checkbox"/>
Reference No. 10745239	

### OWNER INFORMATION (Type or Print)

Name			Daytime Telephone Number		E-mail Address	
Address			Evening Telephone Number			
City	State	Zip Code				

*The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).*

### VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1N6BA07B75N		Make NISSAN	Model TITAN	Model Year 2005
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code	
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 27-JUL-2015

### FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage 120000	Failure Speed 65
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### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

### APPLICABLE INCIDENT INFORMATION

*(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)*

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DRIVING TO WORK IN THE MORNING RUSH HOUR TRAFFIC, AT APPROX 65 MPH, I EXPERIENCED MY 2005 NISSAN TITAN SHUT COMPLETELY DOWN LOSING ALL POWER TO THE ENGINE RESULTING IN A LOSS OF POWER TO ALL SUPPORTING ENGINE ACCESSORIES INCLUDING THE POWER STEERING AND ABS. I ATTEMPTED TO RESTART THE VEHICLE WHILE DRIVING, BY DOWN SHIFTING TO NEUTRAL, WHICH FAILED. FORTUNATELY I WAS ABLE TO FIND A SPOT TO PULL OVER ON THE SIDE OF THE BUSY HIGHWAY AND CALL FOR ROADSIDE ASSISTANCE. IT WAS LATER DETERMINED THAT I HAD RUN OUT OF FUEL, DESPITE THE FUEL GAUGE SHOWING WELL OVER 1/4 OF A TANK OF USABLE FUEL. AT THIS POINT I DISCOVERED A RECALL CAMPAIGN FOR THE 2005 - 2009 NISSAN TITAN INSTRUMENT PANEL FUEL GAUGE (NHTSA CAMPAIGN NUMBER: 10V074000) AND PROCEEDED TO CALL THE PHONE NUMBER LISTED IN THE REMEDY PORTION OF THE RECALL. WHEN SPEAKING WITH NISSAN IT WAS DETERMINED THAT MY VIN WASN'T INCLUDED IN THE RECALL CAMPAIGN, AND AN APPOINTMENT WAS MADE AT THE LOCAL NISSAN DEALERSHIP BY NISSAN CONSUMER AFFAIRS TO CONFIRM MY FINDING AND SEE IF THEY WOULD BE ABLE TO COMPLETE THE REPAIR FOR ME UNDER THE RECALL. WHEN I BROUGHT MY VEHICLE TO MY LOCAL NISSAN DEALERSHIP THEY INFORMED ME THAT THE VEHICLE VIN WASN'T APART OF THE RECALL, BUT DID SEE A SERVICE BULLETIN ASSOCIATED WITH THAT MAKE AND MODEL. IT WAS ULTIMATELY DETERMINED THEY WOULDN'T BE ABLE TO RECOVER WARRANTY MONEY FROM NISSAN, AND INFORMED ME THAT I WOULD NEED TO

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**From:** [Williams, Maritza CTR \(NHTSA\)](#) on behalf of [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [Abbew, Margaret CTR \(NHTSA\)](#)  
**Subject:** FW: Ref. No 10745239  
**Date:** Monday, September 21, 2015 2:14:53 PM  
**Attachments:** [image001.png](#)  
[10745239.pdf](#)

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Questionnaire.

Maritza L. Marshall-Williams  
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on assignment with National Highway Traffic Safety Administration,  
Dept. Of Transportation  
W48-204  
[maritza.williams.ctr@dot.gov](mailto:maritza.williams.ctr@dot.gov)  
Ph: 202-493-0317  
Fax: 202-366-3081

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**From:** [REDACTED]  
**Sent:** Monday, September 21, 2015 1:02 PM  
**To:** DataQuality, DataQuality (NHTSA)  
**Subject:** Ref. No 10745239

I do not have any changes at this time to the original complaint.

Please feel free to contact me if you have further questions.

Thank You

[REDACTED]  
Rep Integrated Engrg-Spares, Dept 705  
Office: [REDACTED]  
Facsimile: [REDACTED]  
[REDACTED]

