

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received 30-JUL-2015	Repository <input type="checkbox"/>
	Reference No. 10744983

Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]	

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City WASHINGTON TWSP State NJ Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JF1GPAA67E8 [REDACTED]	Make SUBARU	Model IMPREZA	Model Year 2014
Date Purchased 12/8/2013	Dealer's Name and Telephone Number		Engine: No: Cylinders 4
Original Owner <input checked="" type="checkbox"/>	Dealer's City Ramsey	State NJ	Zip Code
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 10-JUL-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage 30000	Failure Speed 5
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TO WHOM IT MAY CONCERN

MY SON HAS A 2014 SUBARU IMPREZA . LEASED BRAND NEW. WHILE DRIVING HOME FROM THE BEACH AND AFTER DRYING OFF THE PASSENGER NOTICED THAT THE AIR BAG DEPLOYMENT LIGHT WAS NOT ON. I TOOK THE CAR TO THE DEALER IN RAMSEY NEW JERSEY ... INVOICE [REDACTED]. THEY HAD THE TECHNICIANS LOOK AT THE CAR AND WHAT THEY TOLD US WAS VERY UPSETTING AND SEEMS RIDICULOUS . IF THE PASSENGER SEAT IS THE LEAST BIT DAMP THE AIR BAG WILL NOT DEPLOY. I HAVE IN WRITING FROM SUBARU, OWNER'S MANUAL PAGE 1-47. SO IF THERE IS A CHILD THAT IS A PASSENGER AND HE SPILLS A SODA OR EVEN WATER THERE COULD BE A PROBLEM. HOW MANY PASSENGER DRINK COFFEE ON THEIR WAY TO WORK. THE ADVICE FROM SUBARU IS THAT IF THE SEAT GETS WET HAVE THE PASSENGER SIT IN THE BACK UNTIL IT TOTALLY DRIES. WHAT ? THIS IS AN ACCIDENT WAITING TO HAPPEN....REMEMBER TAKATA. I CAN'T BELIEVE A COMPANY LIKE SUBARU CANNOT FIX THIS PROBLEM, I UNDERSTAND THAT IT MAY ALSO BE AN ISSUE WITH THE OUTBACK AND FORESTER. ALL MODELS IF TRUE ARE ADVERTIZED FOR THE OUT DOORS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.