

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
				Date Received 29-JUL-2015 OCT 19 2015	Repository ☐ Reference No. 10744653
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
COLUMBUS		OH			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
3D7KS28A28G			DODGE	RAM 2500	2008
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
				No: Cylinders	
Original Owner	Dealer's City		State	Zip Code	
☐					
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
	☐ Cruise Control				02-JUL-2015
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING				Failure Mileage	Failure Speed
				188000	45
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2008 DODGE RAM 2500. WHILE DRIVING APPROXIMATELY 45 MPH, THE VEHICLE BEGAN TO PULL TO THE RIGHT INDEPENDENTLY. THE FAILURE RECURRED WHENEVER THE VEHICLE WAS IN OPERATION. THERE WAS A RECALL UNDER NHTSA CAMPAIGN NUMBER: 09V005000 (STEERING); HOWEVER, THE DEALER INSPECTED THE VEHICLE AND REFUSED TO REPLACE THE AFFECTED PART LISTED ON THE RECALL. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 188,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

ALSO, I CAN TAKE VIDEO, IF REQUESTED,

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN DRIVING INTO THE TURN ON 715 CONNECTING TO
670 E, THE TRUCK BOUNCES & THEN RATTLES VIOLENTLY JUST LIKE
CLOCK WORK EVERYTIME. I HAVE READ ABOUT THIS POSTED ON THE
INTERNET FORUMS & THE NAME THEY USE FOR THIS RAPID VIBRATION
OF THE FRONT OF THE TRUCK IS "DEATH WOBBLE". THIS IS IRONIC
BECAUSE I AM ON THE WAY TO THE V.A. WHEN TAKING THIS
ROUTE. THIS OCCURS AT 55MPH TURNING LEFT SLOWLY AND THE
REMEDY FOR THE VIBRATION IS SLOWING DOWN & WAITING FOR IT TO
STOP BOUNCING THE FRONT TIRES INDIVIDUALLY. MY TRUCK HAS RECALLS
R25, H46, N62.

ATTACH ADDITIONAL SHEETS IF NECESSARY

IF THEY DO NOT GET ME THE DIESEL EXHAUST THAT LEAKS INTO THE CAB ^{will,}
THANKS FOR YOUR TIME!

US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

COLUMBUS OH 43211

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UNITED STATES

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration