

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: 28-JUL-2015 SEP 21 2015		Repository ☐ Reference No. 10744391			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name				Address		Evening Telephone Number		N/A	
City		State		Zip Code		Same			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year	
1C3AL56R62N				CHRYSLER		SEBRING		2002	
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:	
9/15/10		Estate of June T. Searfoss (mom)				2.7		Req.	
Original Owner		Dealer's City		State		No: Cylinders			
☒		Freeland		PA		6			
Transmission Type		☒ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)	
4 Spd. Auto		☒ Cruise Control		Auto. TRANS.		BATTERY, STARTER, BALL JOINTS, Tie Rods + 2 TRANS. SCR.		18-FEB-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: 100000 POWER TRAIN, 020000 SUSPENSION								Failure Mileage	
								133000	
								Failure Speed	
								10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)			☐ Original Equipment ☐ Prior Repair			Failure Location:			
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:			Date Manufactured:			Model No./Name:			
Seat Type:			Installation System:						
Child Seat Component Code:			Failed Part:						
APPLICABLE INCIDENT INFORMATION									
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)									
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police	
☐ Yes ☒ No		☐ Yes ☒ No		0		0		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2002 CHRYSLER SEBRING. WHILE DRIVING 40 MPH, THE DRIVER SIDE TIE ROD FRACTURED AND THE CONTACT LOST CONTROL OF THE VEHICLE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TIE ROD WAS REPLACED. WHILE DRIVING APPROXIMATELY 10 MPH, THE VEHICLE HESITATED TO ACCELERATE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHERE THE SCREEN ON THE TRANSMISSION WAS REPLACED. THE FAILURE RECURRED, BUT THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 133,000. <i>It was The upper BallJoint on Drivers side That Broke. They were Replaced + so was Tie Rods. Good Thing it didn't happen on way to VA. At 65-70 miles, All !@#\$% would have Broke out.</i>									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My Daughter went on her Computer & found out The Drive Train was on The list. When I called, They Told me my Car wasn't on list. The Second Time she Found out The Ball Joints & Steering was Also on. I just had Second Trans. Screen Put in & This Tim They Found metal Shavings in PAN.

My Check Engine has been ON For About 2 yrs. Replaced Battery & Starter. Still ON. Can't Afford Another Vehicle & Can't Afford This One.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

LEHIGH VALLEY

PA 180

04 SEP '95

PW1

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

GERA'S, INC.

31 Foster Avenue
Freeland, Pennsylvania 18224
(570) 636-9808



NAME [REDACTED] DATE 1-5-15
ADDRESS [REDACTED]
PHONE [REDACTED]
CASH C.O.D. CHARGE ON ACCT. MDSE. RET'D
QTY. DESCRIPTION AMOUNT
1 Trans Filter Kit + gasket 27.00
5 1/2 qts. Trans. Fluid 27.23
LABOR 45.00
99.23
TAX 5.95
TOTAL 105.18
RECEIVED BY [REDACTED]

Thank You

All claims and returned goods MUST be accompanied by this bill.

GERA'S, INC.

31 Foster Avenue
Freeland, Pennsylvania 18224
(570) 636-9808



NAME [REDACTED] DATE 1-22-15
ADDRESS [REDACTED]
PHONE [REDACTED]
CASH C.O.D. CHARGE ON ACCT. MDSE. RET'D
QTY. DESCRIPTION AMOUNT
1 Roman starter 169.00
clean all connections
RTI starter
Total LABOR - 50.00
219.00
TAX 13.14
TOTAL 232.14
RECEIVED BY [REDACTED]

Thank You

All claims and returned goods MUST be accompanied by this bill.

GALLAGHER AUTO PARTS
 239 W. 22ND STREET
 HAZLE TOWNSHIP, PA 18202
 (570) 455-9459

CREDIT CARD SALE

PAGE 1

42 707 27

11:37 AM

Z 03/06/13 03/06/13* 392283

02 CHRYSLER SEBRING
 1 PAB 513138 HUB ASSEMB

79.99 41.99 41.99 T

WE CAN HELP YOU KEEP YOUR
 CAR GOING ALL YEAR !!

*Gallagher's
 Tie Rod End*

RTS 392408

6283

12:14 03/07/13

29 43.99 T

31 43.99

2.50
 46.80

41.99

2.52

44.51 CHRG

GERA'S, INC.
31 Foster Avenue
Freeland, Pennsylvania 18224
(570) 636-9808



13375 miles

NAME	[REDACTED]			DATE	8-26-15
ADDRESS	[REDACTED]				
PHONE	[REDACTED]				
CASH	C.O.D.	CHARGE	ON ACC	CREDIT	
QTY	DESCRIPTION			AMOUNT	
	Trans F. lter & gas 6.0			33.65	
	5 qts Trans Fluid			23.75	
	LABOR			40.00	
	oil grease F. lter				
	Valv Fluids				
	4.5 qts 5-30 7H-16 F. ltr			30.00	
Lots of Pieces in Pan!!					
[Signature]				127.40	
TAX				7.64	
RECEIVED BY				TOTAL 135.04	

Thank You

** please note returned goods MUST be accompanied by this bill.

My CAR HAS TO GO BACK
TO GERA'S ON 9/8/15. TO
CHECK LOWER BALL JOINTS
& IDLER ARM.

DAVE AT DSM DIED +
I'M NOT SURE IF THEY WILL
RE-OPEN. GERA WOULD.
KNOW



PS MORE WORK TO BE DONE.



**NO ONE DOES MORE
FOR VETERANS.**



DSM AUTO

Box 134 Foster Avenue • Freeland, PA 18224 • (570) 636-2940

SOLD TO



DATE 7-30 2014

02 Cabling

Visa

CUSTOMER'S ORDER NO.		DATE SHIPPED	ORDERED BY:	Cash ☐ Check ☐ Charge ☐		
QUANTITY	PART NUMBER	DESCRIPTION	LIST EA.	YOUR COST	EXTENSION	
2	260-1522	Roll Trench			70.00	
1	EC3252	Tru Roll - roll			70.00	
	Labour	Replace L-Frame right front upper ball joints + L-Frame outer tie rods			75.00	
		Wheel & Tire Alignment			26.90	
		<i>[Signature]</i>				
		245.87				
		7-30-14 10:00 AM				

#50.57 BAL
Visa
12-17-14
The Sugarbush Print Shop • DSM Auto Form #2

#170.78 BAL
Visa
70.00
100.78 BAL
50.00pd Visa 11-3-14

Sub Total 231.07
Tax 13.90
Total 245.87

DSM AUTO

Box 134 Foster Avenue • Freeland, PA 18224 • (570) 636-2940

DATE 6-5 2014

Vi's A

SOLD TO

[illegible]

Sub Total	30.25
Tax	1.82
Total	32.07

Box 134 Foster Avenue • Freeland, PA 18224 • (570) 636-2940

DATE 4-2 2012

How to Draw

02 5-bring

[illegible]

Sub Total	121.00
Tax	7.26
Total	128.26