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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Upper Marlboro, MD
June 22, 2015

David J. Friedman, Deputy Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

JUL 22 2015

RE: recall notice – problem with availability of parts by dealers

Dear Mr. Friedman:

June 1, 2015, I received a notice that my 2008 Dodge Grand Caravan has a defect in the Wireless Ignition Node (WIN). This defect has the potential for causing unintended engine cut off while driving, subjecting me and others to risk of a crash.

I immediately contacted Dodge dealer DarCars of New Carrollton, Maryland for availability of parts and made an appointment, the first date available to me was June 10. I was called the night before and reminded to keep the appointment. After sitting in their waiting room for two hours on the appointed day, I was informed that the part was not available after all.

Since I did not hear from the dealer since then, I contacted DarCars New Carrollton today, June 22, 2015 and the part is still NOT in and they have no idea when to expect the replacement parts.

I contacted DarCars Bowie, Maryland and they do not have available parts either.

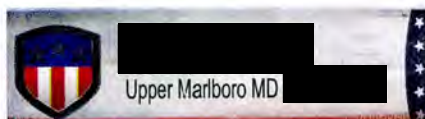
This is to lodge a complaint about this safety concern. The consumers need to have repairs made in a timely manner to protect themselves and the general public. Why aren't the necessary parts available?

Yours truly,

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CAPITAL DISTRICT 200/208

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