



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

28-JUL-2015

Repository ☐

Reference No.
10744081

OWNER INFORMATION (Type or Print)

Name

Address

City COLORADO SPRINGS

State CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1J4BA3H19A

Make
JEEP

Model
WRANGLER

Model Year
2010

Date Purchased

2/2011

Dealer's Name and Telephone Number

Go Chrysler, Dodge, Jeep Ram Southwest (303) 269-7777

Engine:

No. Cylinders

3.7 liter

Fuel Type:

Gas

Original Owner

☒

Dealer's City

7980 W. Tufts Ave, Littleton

State

CO

Zip Code

80123

Transmission Type

☒ Automatic

☐ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

22-JUL-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), BRAKES (PWS), 162000 STRUCTURE: BODY

Failure Mileage

52,000

Failure Speed

75

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Pro Comp

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

35 inch

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

North of Monument

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Yes

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I WAS DRIVING MY JEEP TO WORK WHEN ALL THE SUDDEN WHITE SMOKE ENTERED THE CAP. I ROLLED THE WINDOW DOWN TO VENT THE SMOKE AND SAW FLAMES AT MY FEET. I PULLED THE JEEP OVER TO THE SIDE OF THE HIGHWAY JUST IN TIME FOR THE BRAKES TO FAIL. AFTER PUTTING THE EMERGENCY BRAKE ON SO IT WOULD ROLL INTO ANOTHER CAR I JUMPED OUT OF THE CAR JUST IN TIME TO SEE THE FLAMES EAT THE HOOD OF MY JEEP AND WORK ITS WAY BACK THROUGH MY ENTIRE VEHICLE. I WATCHED AS THE FIRE DEPARTMENT PUT OUT THE FIRE OVER AND OVER AND OVER. SINCE IT HAD A FULL TANK OF GAS MY JEEP WAS DESTROYED. I PUT \$70,000 OF PARTS INTO MY JEEP AND IT WAS ALL EATEN BY A FIRE IN 20 MINUTES. I GOT THE OIL CHANGED DONE AT THE DEALERSHIP AND WAS NEVER TOLD ABOUT A RECALL. I NEVER RECEIVED ANY PIECE OF MAIL NOTIFYING ME OF ANY RECALL. I DIDN'T KNOW ABOUT THE FIRE ISSUES UNTIL I STARTED TO RESEARCH WHAT THE PROBLEM MIGHT HAVE BEEN. THE FIRE DEPARTMENT SAID THAT THEY WILL INVESTIGATE IT BUT THAT THERE REALLY ISN'T ANYTHING LEFT OF THE JEEP TO FIND THE ORIGIN. I HAVE VIDEO OF THE FIRE WHEN IT WAS OCCURRING AS WELL AS PICTURES OF THE BEFORE, DURING, AND AFTER THE FIRE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [EVOQ \(NHTSA\)](#)
To: [Abbew, Margaret CTR \(NHTSA\)](#)
Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10744081----
Date: Tuesday, September 08, 2015 9:15:20 AM
Attachments: [20150722_071037.jpg](#)
[20150722_060526.jpg](#)
[SCN_0001.pdf](#)
[SCN_0002.pdf](#)

From: [REDACTED]
Sent: Sunday, September 06, 2015 11:33 PM
To: EVOQ (NHTSA)
Subject: Re: FW: FW: NHTSA: Follow up to ODI Complaint: ----10744081----

I have attached the Owner's Questionnaire and the Police Report. I have also attached some pictures of what it looked like before and after.

Thanks,

[REDACTED]

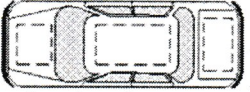
On Fri, 9/4/15, EVOQ@dot.gov <EVOQ@dot.gov> wrote:

Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10744081----
To: [REDACTED]
Date: Friday, September 4, 2015, 11:02 AM

Please see the attached
copy of your recent complaint and instructions. Please
make any necessary edits
and return via email to
dataquality@dot.gov or
fax to
(202) 366-1767. Due to the volume of complaints we
receive and our limited resources, we cannot respond to
every complaint.
NHTSA/Office of Defects
Investigation





COLORADO STATE PATROL CASE REPORT				CONNECTING CASE NO		CASE REPORT NO				
☒ INCIDENT REPORT ☐ CUSTODY REPORT ☐ LIVESTOCK THEFT / RECOVERY ☐ OFFICER ASSAULTED				☐ TOW REPORT ☐ AUTO THEFT / RECOVERY ☐ OFFENSE REPORT ☐ THEFT REPORT		42-13-105 Release of impounded vehicles - penalty Any owner, operator, or employee of any garage or service station or any appointed custodian who releases any vehicle impounded or ordered held by an officer of the Colorado State Patrol or bona fide court order commits a class 3 misdemeanor and shall be punished as provided in section 18-1-106, C.R.S.				
DATE 07/22/15		TIME 06:00		☒ AM ☐ PM		LOCATION NB I25 MP 164.5				
CODES DR = DRIVER RO = REGISTERED OWNER V = VICTIM W = WITNESS LP = LAST PERSON IN POSSESSION RP = REPORTING PARTY S = SUSPECT										
SUBJECT 1	CODE RO	LAST NAME [REDACTED]		FIRST [REDACTED]	MI [REDACTED]	DOB [REDACTED]	SOCIAL SECURITY NO [REDACTED]			
	ADDRESS [REDACTED]		CITY Lakewood		STATE CO	ZIP CODE [REDACTED]	PLACE OF BIRTH (CITY, STATE)			
	DRIVER'S LICENSE NUMBER AND TYPE [REDACTED]		STATE CO	RACE W	SEX F	WGT. [REDACTED]	HGT. 5'6"	HAIR Bro	EYES Bro	HOME TELEPHONE
	EMPLOYER NAME [REDACTED]		EMPLOYER ADDRESS [REDACTED]		OCCUPATION [REDACTED]			BUSINESS TELEPHONE		
SUBJECT 2	CODE DR.	LAST NAME Same		FIRST [REDACTED]	MI [REDACTED]	DOB [REDACTED]	SOCIAL SECURITY NO [REDACTED]			
	ADDRESS [REDACTED]		CITY [REDACTED]		STATE [REDACTED]	ZIP CODE [REDACTED]	PLACE OF BIRTH (CITY, STATE)			
	DRIVER'S LICENSE NUMBER AND TYPE [REDACTED]		STATE [REDACTED]	RACE [REDACTED]	SEX [REDACTED]	WGT. [REDACTED]	HGT. [REDACTED]	HAIR [REDACTED]	EYES [REDACTED]	HOME TELEPHONE
	EMPLOYER NAME [REDACTED]		EMPLOYER ADDRESS [REDACTED]		OCCUPATION [REDACTED]			BUSINESS TELEPHONE		
VEHICLE INFORMATION	LICENSE PLATE / TYPE [REDACTED]		STATE CO		VEHICLE YEAR 2010		MAKE Jeep		TYPE OR BODY STYLE Wrangler	
	COLOR (TOP / BOTTOM) White / Purple		VIN 1J4BA3H19A[REDACTED]		TRUNK EXAMINED ☐ YES ☒ NO		INVENTORY OF VEHICLE			
	REASON TOWED ☐ CRASH ☐ ARREST ☐ ABANDONED HAZARD ☒ OTHER Fire		CONDITION OF VEHICLE 1 - MINOR 2 - MODERATE 3 - EXTREME 		LIST PROPERTY		VALUE OF RECOVERED STEAL \$		VALUE OF PROPERTY \$	
	TOW COMPANY NAME MONUMENT TOWING		ADDRESS 677 CO 105, MONUMENT, CO 80432		OWNER NOTIFIED ☐ MAIL ☒ PERSON ☐ OTHER:		DATE / TIME 07/22/15 0631		PHONE 719/267/8530	
	SIGNATURE OF TOW OPERATOR PRIVATE TOW		VEHICLE RELEASED TO: [REDACTED]		DATE / TIME [REDACTED]		RELEASED BY [REDACTED]			
	STATUTE NUMBER		CHARGE		WARRANT YES NO		SUMMONS/WARRANT NUMBER			
NARRATIVE	On 07/22/15 & 0600, I responded to a vehicle fire located on Interstate 25 northbound near milepost 164. Upon my arrival, the vehicle was fully engulfed with fire. The driver, known as Kristin Rodriguez stated the cab of the vehicle filled with white smoke. Ridriguez stated she pulled to the shoulder and exited the vehicle. Larkspur and Tri-Lakes Fire Departments arrived on-scene and extinguished the vehicle. After the fire dept. cleared, Monument Towing arrived for the vehicle. Rodriguez was allowed to retrieve personal property from the vehicle prior to the tow. CDOT onscene to access the roadway damage. After the tow took possession, I cleared the scene, ending my involvement.									
	I AFFIRM THAT THIS INFORMATION IS CORRECT AND TRUE: SIGNATURE OF REPORTING PARTY [REDACTED]							ROADSIDE AUTHORIZATION I authorize and accept responsibility for the above captioned vehicle to remain where now parked, and understand that this vehicle MUST be moved within 24 hours, or it may be towed at the owner's expense.		
	DATE OF REPORT 07/22/15		SIGNATURE OF OFFICER [REDACTED]		NUMBER 1733		REVIEWED BY (INITIALS) [REDACTED]			

CSP 80 (REV 3/95)

WHITE - CASE FILE

GREEN - DATA ENTRY / FILE

YELLOW - JAIL

PINK - TOW OPERATOR

GOLDENROD - VEHICLE OWNER / OPERATOR

CSP 80 (REV 3/95)