

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR SEEN ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: HAUPPAUGE State: NY Zip Code: [REDACTED]		Date Received: 27-JUL-2015	
		Repository ☐ Reference No. 10743734	
Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED]		E-mail Address: [REDACTED]	
		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HU18DX3J [REDACTED]		Make: DODGE Model: RAM 1500 Model Year: 2003	
Date Purchased: 7/20/2004 Dealer's Name and Telephone Number: NEIL DODGE Original Owner: ☐ Dealer's City: Medford State: NY Zip Code: 11763		Engine: No: Cylinders: 8 Fuel Type:	
Transmission Type: Automatic ☐ Antilock Brakes ☐ Cruise Control		Powertrain: Multiple Failure: Incident Date(s): 24-JUL-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 020000 SUSPENSION		Failure Mileage: 140000 Failure Speed: 60	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:		Tire Model (Name or Number):	
DOT No. (Example: DOTM19ABC036)		Tire Size (Example P215/65R15)	
☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code:		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:		Date Manufactured:	
Seat Type:		Model No./Name:	
Installation System:		Child Seat Component Code:	
Failed Part:		[REDACTED]	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No		Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2003 DODGE RAM 1500. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 60 MPH, ABNORMAL NOISES WERE COMING FROM THE VEHICLE AND VEERED TO THE LEFT. THE CONTACT STATED THAT THE DRIVE SHAFT WAS DETACHED FROM THE VEHICLE. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE REAR DIFFERENTIAL NEEDED TO BE REPLACED DUE TO THE REAR PINION BOLT VIBRATING OFF THE REAR AXLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 140,000.			
The TRUCK WAS REPAIRED BY NELSON'S AUTO SERVICE center and paid for by me. The Rear Differential was replaced with a used one for 1400.00 The Drive Shaft was also replaced, 300.00 The bill states that the Rear axle pinion nut vibrated off, copy enclosed.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While Driving on the Expressway the Rear axle Pinion NUT
Vibrated off causing the axle to lock up and destroy the
gears in the Rear End. The Rear End and drive shaft
Both had to Be Replaced 1400.00 (used Rear End) 300.00
(used drive shaft). Copy of Bill Enclosed

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

MID-ISLAND
NY 117
22 SEP '15
PM 3 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration



NELSONS AUTO SERVICE CENTER

Honesty is the best image!

1158 SUFFOLK AVENUE #3

BRENTWOOD, NY 11717

(631) 273-2740 Fax (631) 273-9466 Reg # 7059074

Invoice

Invoice #	
Invoice Date	07/29/2015
Customer #	
RO #	

Customer [REDACTED] W [REDACTED] H [REDACTED] C [REDACTED]

HAUPPAUGE, NY [REDACTED]

Vehicle 2003 DODGE RAM 1500 PICKUP

Plate # [REDACTED]

Vin # 1D7HU18DX3J [REDACTED]

Mileage In 125,000 Mileage Out 140,000

Services

DESCRIPTION	PRICE
TOW FROM LIE EXIT 70 TO SHOP	150.00
CHECK TRUCK, WILL NOT MOVE - DRIVE SHAFT DISLODGED DIAGNOSIS- REAR AXLE PINION NUT VIBRATED OFF CAUSING AXLE TO LOCK UP.	1410.15
R/R REAR DIFFERENTIAL - COMPLETE ASSEMBLY; REAR END (USED) (PARTS AND LABOR)	
R/R REAR BRAKES AND ROTORS (PARTS ONLY)	No Charge

Parts

REFERENCE	DESCRIPTION	QTY	PRICE	EXT PRICE
PART	BRAKE ROTOR (REAR)	2.00	68.00	136.00
PART	WAGNER REAR PADS	1.00	53.00	53.00

Including Discounts, We Saved You 10.00 Thank You

10743734

SERVICE REMINDERS: 9/9/2015 INSPECTION DUE

Services	1,560.15
Parts	189.00
Sub-Total	1749.15
Tax	150.86
TOTAL	1900.01

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE VEHICLE FOR PURPOSES OF TESTING AND INSPECTION. AN EXPRESS MECHANICS LIEN IS HEREBY ACKNOWLEDGED ON ABOVE VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. WARRANTY: 1 YEAR ON NEW PARTS AND 90 DAYS ON LABOR.

Authorization X

IF YOU ARE SATISFIED WITH OUR SERVICE, PLEASE TELL OTHERS, IF NOT PLEASE TELL US

Payment Details

07/29 CASH	1900.01
Total Amount Paid	1900.01