

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

Fogle, Brenda CTR (NHTSA)

From: Abbew, Margaret CTR (NHTSA)
Sent: Thursday, August 27, 2015 7:47 AM
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10743395-----
Attachments: snows.jpg

From: EVOQ (NHTSA)
Sent: Wednesday, August 26, 2015 2:44 PM
To: Abbew, Margaret CTR (NHTSA)
Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10743395-----

From: [REDACTED]
Sent: Friday, August 21, 2015 5:39 PM
To: EVOQ (NHTSA)
Subject: Re: FW: FW: NHTSA: Follow up to ODI Complaint: ----10743395-----

Copy of email from Polaris...pic of receipt of service...

Good morning [REDACTED],

I talked with Dell in service at Snows Polaris and tracked down the two parts you are waiting for. Both of these parts were placed on a vehicle down order and are able to be pulled from production. I got confirmation yesterday that we are able to pull the parts from production. The parts will be allocated to your order and sent to your dealer. Thank you for your patience in this matter.

Mitch

Parts Resolution Specialist

Polaris Industries

[1-800-765-2747](tel:1-800-765-2747)

<image001.jpg>

On Fri, Aug 21, 2015 at 2:49 PM, <EVOQ@dot.gov> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation



Snows Polaris

Snows Polaris
131 A South Main Street
Chicora, PA 16025
(724) 445-2765

In Date: Jul. 29, 2015
Follow up Date: Aug. 01, 2015

Repair Order
Service Writer: [REDACTED]
RO: [REDACTED]

Sold To:

Natrona, PA
[REDACTED]

Unit Information

Manufacturer	Model	Year	VIN/HIN/SN	Engine #	Key Board	Miles/Hours
polaris	Slingshot™ SL	2015	57XAAPFA2F5 [REDACTED]			0.00

Job: Job 1

Polaris Slingshot™ SL 2015 - 57XAAPFA2F5 [REDACTED]
Rear wheel making noise (Possible wheel bearing)

Parts

Part #	Description	Qty	Price	Unit Extension	Extension
3514773	BEARING-WHEEL,REAR	1	\$0.00	\$0.00	\$0.00
5138040	BUSHING-NEEDLE,AXLE	1	\$0.00	\$0.00	\$0.00
5139807	SPACER-AXLE,ALUM	1	\$0.00	\$0.00	\$0.00
7710693	RING-RTG,DHO 80	1	\$0.00	\$0.00	\$0.00
4014078	SENSOR-SPEED,WHEEL,REAR	1	\$0.00	\$0.00	\$0.00
3514760	BEARING-REAR SPROCKET	1	\$0.00	\$0.00	\$0.00

Parts Subtotal: \$0.00

Technician

EFuhrer

Description

Job 1

Hours

Warranty

Rate

0.00

Discount

0.00 %

Labor Cost

0.00

Tax:

\$0.00

Job Subtotal:

\$0.00

Resolution:

found rh rear wheel needle bearing burnt.
Recommend replace lh rh wheel bearing spacer
tube bearing c ring, vehicle wheel sensor

Recommended Repairs:

please note that bearings are directional or you
will not have speed sensor pick up. please loctite
rear wheels hub and sprocket bolts let vehicle sit
for 8 hours before operating or test riding
parts ordered 07/31/15 . follow up with
customer periodically as some parts are on
backorder vdo request has been submitted thru
parts dept warranty claim submitted 08/14/2015
25301W3092

Job: Job 2

Polaris Slingshot™ SL 2015 - 57XAAPFA2F5 [REDACTED]
Relash ECM to 3.7

Technician

SDept

Description

Job 2

Hours

Warranty

Rate

0.00

Discount

0.00 %

Labor

Tax:

Job Subtotal:

Recommended Repairs:

N/A

Resolution:

N/A

Notes:

Invoice Summary