

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) ONLY 100148



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received: SEP 22 2015
Repository:
Reference No.: 10743363

OWNER INFORMATION (Type or Print)

Name: [Redacted] Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Address: [Redacted] Evening Telephone Number: [Redacted]
City: CASTLE HAYNE State: NC Zip Code: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WB10559A78Z [Redacted]
Make: BMW Motorcycle Model: K1200LT Model Year: 2008
Date Purchased: 2007 Dealer's Name and Telephone Number: BMW of Wilmington (Now closed) Engine: No: Cylinders: 4 Fuel Type: Premium
Original Owner: Dealer's City: Wilmington State: NC Zip Code: ?
Transmission Type: Manual Antilock Brakes: Cruise Control: Powertrain: Driveshaft Multiple Failure: Brake failure is repeatable Incident Date(s): 15-OCT-2014 (Initial discovery)

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: BRAKES (PWS) Failure Mileage: 25000 Failure Speed: 55 +/-
ABS Modulator Servo Pump Failure

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM9ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 BMW K1200LT. WHILE DRIVING APPROXIMATELY 55 MPH, THE ABS AND BRAKE FAILURE WARNING LIGHTS ILLUMINATED. IN ADDITION, THE CONTACT STATED THAT THE REAR BRAKES FAILED TO OPERATE INTERMITTENTLY. THE CONTACT WAS ABLE TO AVOID A CRASH BY ENGAGING THE FRONT BRAKES. THE FAILURE RECURRED SEVERAL TIMES. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE ANTI LOCK BRAKE SYSTEM MODULATOR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 25,000. THE VIN WAS NOT AVAILABLE. ABOVE.

Total brake failure on the rear will occur after riding only 5-100 miles (distance varies) and partial failure will occur on the front at the same time. This would easily lead to a crash on the highway. Reportedly, this model and other BMW models have had ABS brake failures. This is serious!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

I have been working with BMW Dealers Raleigh (919-834-5111), Greensboro (336-272-4269) and Charlotte (704-882-6106). Bike is currently in Raleigh (15 Sep 2015).

15 Sep 2015

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have been fortunate not to have suffered a crash or injury due to this problem with my motorcycle. When brake failure occurs, the rear will slowly fail totally and the front will begin to fail at that time. Turning the engine off for a few minutes will usually revive the brakes, but failure will occur again when riding is resumed. A forum was found on the internet where other bikers had ABS problems with their BMWs. The Raleigh dealer has sent several ABS modulators to be repaired at "Module Master" but my model cannot be rebuilt. This is a serious issue that may cost me \$3k to fix.

ATTACH ADDITIONAL SHEETS IF NECESSARY



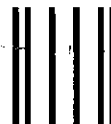
U.S. Department of Transportation

National Highway Traffic Safety Administration

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
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Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



NHTSA Office of Defects Investigation (OOI)
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