

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (EOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received 24-JUL-2015	Repository <input type="checkbox"/>
	Reference No. 10743320

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: FAYETTEVILLE State: NC Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] (cell)
Evening Telephone Number: [Redacted] (home)
E-mail Address: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4A3AE45G63E [Redacted]

Make: TBD mitsubishi Model: TBD Eclipse spyder Model Year: 9999 2003

Date Purchased: 6/2003 Dealer's Name and Telephone Number: Keith Automotive 910 864 1449

Original Owner: Dealer's City: Fayetteville State: NC Zip Code: 28314

Engine: No: Cylinders 4 Fuel Type: gas

Transmission Type: Auto Antilock Brakes: Powertrain: Multiple Failure: Incident Date(s): 24-JUL-2015

Cruise Control:

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage: 144000 Failure Speed: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]

DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]

Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]

Seat Type: [Redacted] Installation System: [Redacted]

Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No

Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

MY VEHICLE HAS A BAD PAINT JOB, NEEDS TO BE REPAINTED. THE HEATER COIL IS LEAKING AND NEEDS TO BE REPLACED HAD ESTIMATE OF \$1030.44 WITH NOT GUARANTEE THAT THE DASH WILL COME OUT IN ONE PIECE AND CAN BE PUT BACK INTO THE CAR WITHOUT BREAKING INTO SEVERAL PIECES. I FEEL THAT MITSUBISHI PUT BAD PAINT JOBS ON THE CARS AND THEY SHOULD BE THE ONES TO REPAINT THE CAR, AND REPLACE THE HEATER COIL SO THE I WILL HAVE WORKING DEFROSTERS. - I have replaced ## VIN PASSED ## MITSUBISHI ECLIPSE SPYDER 2003 ##

Drive w/ the cloth paper towels to clean off windshield since I have no defrosters. head lights multiple times. Fuses underdash have blown out.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

REF # 10743320

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10/23/2015 19:11
MITCHELL PRO DEMAND | DELETE ESTIMATE | FEEDBACK | CONTINUE SHOPPING

ESTIMATE SUMMARY

Parts	\$226.12
Labor	\$774.00
<input checked="" type="checkbox"/> Shop Supplies	\$7.00
<input checked="" type="checkbox"/> Hazardous Materials	\$7.00
Sublet	\$0.00
Discount	-\$0.00
<input checked="" type="checkbox"/> Tax	\$16.32

PHONE

Grand Total \$1,000.44

CALL FOR PARTS

CALL FOR PARTS

CALL FOR PARTS

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STAPLES
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