

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 24-JUL-2015		Repository ☐ Reference No. 10743293	
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City OAKTON		State VA		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTDKN3DUXAC [REDACTED]		Make TOYOTA		Model PRIUS	
				Model Year 2010	
Date Purchased 5/29/2010		Dealer's Name and Telephone Number OURISMAN TOYOTA		Engine: No: Cylinders 4	
Original Owner ☒		Dealer's City FAIRFAX		Fuel Type: Reg	
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain	
		State VA		Zip Code 22030	
		Multiple Failure: every time braking on rough surfaces		Incident Date(s) 13-JUL-2011 (first incident)	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS)				Failure Mileage 25000	
				Failure Speed 5	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
CAR SEEMS TO LURCH FORWARD BEFORE STOPPING WHEN BRAKING ON A ROUGH SURFACE. THIS IS AN ONGOING PROBLEM. DESPITE NHTSA NOTICE THAT THERE IS A SOFTWARE FIX AVAILABLE FOR SOME 2010 PRIUSES, TOYOTA MAINTAINS MY CAR IS NOT INCLUDED IN THE BATCH THAT WAS TO RECEIVE THEM.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Abbew, Margaret CTR \(NHTSA\)](#)
Subject: FW: Re DOT Ref No. 10743293
Date: Tuesday, September 08, 2015 11:14:17 AM
Attachments: [IMG_20150901_0001.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Tuesday, September 08, 2015 10:51 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: Re DOT Ref No. 10743293

Questionnaire.

Maritza L. Marshall-Williams
BLF Technologies Inc.
on assignment with National Highway Traffic Safety Administration,
Dept. Of Transportation
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Ph: 202-493-0317
Fax: 202-366-3081

From: [REDACTED]
Sent: Tuesday, September 01, 2015 6:07 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Re DOT Ref No. 10743293

Returning updated Vehicle Owner's Questionnaire as requested. Thank you-- [REDACTED]
[REDACTED]