

QL-10743942-3101

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Administrator

National Highway Traffic Safety Administration

1200 New Jersey Avenue, SE

Washington, DC 20590

WRITTEN COMPLAINT regarding rear quarter vent window switch for 2013

JUL 16 2015

Chrysler Town and Country minivan. VIN: 2C4RC1BGXDR [REDACTED]

It has now been a year and still nothing from no one. Give me a break.

I want my switch fixed ASAP so that it can be used. If I wanted a van that

The rear vents did not open I would have bought one. I think it has been way

Too long and not yet fixed. You cannot tell me that these parts take this long

To be made.

I have called the dealership number of times and they tell me that the part(s) are not

Available. I want my part and want my minivan fixed.

Can someone please get back to me and find out where in the world these parts are!!

Sincerely,

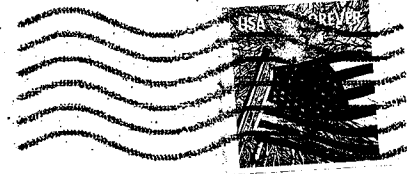
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Salem, OH

CLEVELAND OH 440

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