

To Whom It May Concern:

re 2013 Jeep Grand Cherokee
VIN # 1C4RJEAG6

AUG - 5 2015

Dear Sir -

Before I bought this vehicle, I (June 2014) checked for any Recall Notices - However, since that time there have been 4 Recalls -

Two have finally been repaired - However, there are still ~~x2~~ 2 Outstanding Recalls

I have called the dealership in Tampa, Fla. but despite how nice & cooperative they are, they cannot make repairs without the appropriate parts -

One repair is for a problem with the Fuel Pump - One is for a problem with the Alternator - P60 NHTSA

RH9
NHTSA
114-115

I asked them (Chrysler Customer Asst) this week - why don't you just replace the Alternator ??

I was told "because the one they would replace it with would also be defective" (What kind of Deal is that ??) !!

I have complained to the:

- ① Dealership
- ② Chrysler Customer Asst Line
- ③ Vehicle Safety Hotline
- ④ and now you - National Highway Traffic Safety Adm.

I am told each time, the "parts are Back-ordered" and they have no idea when they will receive them so they can repair our vehicles. THIS IS UNACCEPTABLE!!

NM
8615
SMD

I asked them - "When someone dies because of a problem with the vehicle - I just bet somebody will find a way to, " get these parts made and shipped out."

I guess they figured up the cost of potential accidents/deaths vs. what it would cost to repair them timely and played the odds - (See Ford Motor Co!!)

If one of their family was maimed or killed, wonder if they would think it was worth it then >>>

Can you put any pressure on them? There is one option for an individual to get the repairs done, pay out of pocket and then wait until you are reimbursed - If the reimbursement monies are as slow as the part replacements are, it would be Christmas before a person got their refund.

Please help us consumers deal with this.

Sincerely,

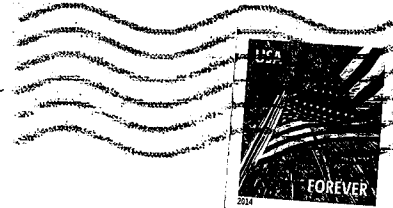
[Redacted Signature]

Plant City, Fl.

[Redacted Address]

I am tired of being patient! I have never owned a Jeep before and this one will be my first and last!!

TAMPA FL 335
SAINT PETERSBURG FL
JUL 20 2015 4 11 PM



Plant City, FL

National Highway Traffic Safety Adm.
1200 New Jersey Avenue S.E.
Washington, DC. 20590

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