

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 17-JUL-2015 NOV 11 2015		Repository ☐ Reference No. 10734747	
		Name [REDACTED] Address [REDACTED] City BURLINGTON State WI Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED]		E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C3CCCAB 8FN [REDACTED]				Make CHRYSLER		Model 200	
						Model Year 2015	
Date Purchased 1-30-2015		Dealer's Name and Telephone Number MILLER MOTOR 262 763 2466		Engine: 2.4 No: Cylinders 4		Fuel Type: 87 OCTANE	
Original Owner ☒		Dealer's City BURLINGTON		State WI		Zip Code 53105	
Transmission Type 9 SPEED		☒ Antilock Brakes ☒ Cruise Control		Powertrain		Multiple Failure: Incident Date(s) 10-JUN-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: ENGINE (PWS), 980000 UNKNOWN OR OTHER						Failure Mileage 5300	
						Failure Speed 40	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
						Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2015 CHRYSLER 200. WHILE DRIVING 40 MPH, THE ENTIRE INSTRUMENT PANEL ILLUMINATED AND THE ENGINE STALLED. THE CONTACT MANEUVERED TO THE EMERGENCY LANE AND SHUT OFF THE VEHICLE. THE CONTACT WAS ABLE TO RESTART THE ENGINE. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO A DEALER, BUT THE FAILURE COULD NOT BE DUPLICATED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 5,300. THE VIN WAS NOT AVAILABLE.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							



MOTOR VEHICLE LEMON LAW NOTICE AND NONCONFORMITY REPORT

Wisconsin Department of Transportation

MV2691 5/20/2014

Demand for relief under Wis. Stat. s.218.0171

See Page 2 for Vehicle Defect and Repair Information

Pursuant to the Wisconsin Lemon Law, I am notifying the manufacturer identified below of the following: (check only one)

- ☒ My vehicle has been made available for repair at least 4 times for the same defect during its first year under warranty.
- ☐ My vehicle has been out of service at least 30 days because of one or more defects during its first year under warranty.
- ☐ During the first year of use my warranty expired on: _____ (m/d/yyyy) when the vehicle reached _____ miles.
My vehicle was out of service at least 4 times or for 30 days because of one or more defects prior to that date.

Vehicle Make CHRYSLER	Vehicle Model 200 LIMITED	Vehicle Year 2015	Vehicle Identification Number (VIN) 1C3CCCAB8PN
Mileage of the Vehicle at the First Nonconformity 5074		Purchase Price of the Motor Vehicle 27399.55	
Name of Selling or Leasing Dealer or Leasing Company MILLER MOTOR SALES		Manufacturer CHRYSLER	
Address, City and State of Selling or Leasing Dealer or Leasing Company 1196 MILWAUKEE AVE BURLINGTON, WI 53105			Vehicle Delivery Date (m/d/yyyy) 1/26/15
Name of Financial Institution(s) that Financed or Leased Vehicle or that Have a Lien on Vehicle CHRYSLER CAPITAL			Loan Account Number(s) [REDACTED]

My vehicle has a defect(s) that substantially impairs its use, value or safety. I demand that the manufacturer give me one of the following:

- ☐ A comparable replacement vehicle and a refund of my collateral costs. (The manufacturer may, at its option, provide a complete refund of the full purchase price paid for the vehicle, plus any sales tax, finance charge, amount paid by the consumer at the point of sale and all collateral costs. This is to be provided within 45 days, except that 120 days shall be permitted for a vehicle having a gross vehicle weight rating or actual weight in excess of 10,000 pounds.)
- ☒ I purchased the vehicle and demand a refund of the full purchase price of the vehicle plus any sales tax, finance charge, amount paid by me at the point of sale and collateral costs, less a reasonable amount for use, calculated in accordance with Wis. Stat. ss.218.0171(2)(b)2.
- ☐ I leased the vehicle and demand a refund for the current value of the written lease be given to the motor vehicle lessor and to any holder of a perfected security interest in the vehicle, and a refund to me, the consumer, of all amounts I paid under the written lease plus any sales tax and collateral costs, less a reasonable allowance for use, calculated in accordance with Wis. Stat. ss.218.0171(2)(b)3.

Itemization of collateral costs and any other damages I have incurred in connection with vehicle repairs. (Examples include alternative transportation, rental care fees and towing costs. Attach additional pages if needed.) Describe:

Description of non-removable options that have been added to my vehicle after the sale, but not included in the vehicle purchase price. (Examples include sunroof, rustproofing, roof rack, pinstriping, etc. Attach additional pages if needed.) Describe:

Description of missing equipment or serious unrepaired vehicle damage. (Do not include normal wear and tear such as minor dents, scratches, pitted glass, soiled carpets, minor stains or tears. Attach additional pages if needed.) Describe:

I offer to return my motor vehicle and transfer title after the manufacturer meets my demand for Lemon Law relief. I hereby authorize the manufacturer to contact the financial institution(s) identified above for financing information needed to calculate a refund. Authorization expires 35 days from the date this document is executed. (see below).

NOTICE FOR OWNERS OF A VEHICLE WITH A GROSS VEHICLE WEIGHT RATING OR ACTUAL WEIGHT IN EXCESS OF 10,000 POUNDS: If you, as a heavy vehicle owner, enter into any negotiated written settlement with the manufacturer, you thereby waive all of your rights under the Wisconsin Lemon Law, Wis. Stat. s. 218.0171.

Owner Name (First, MI, Last - Print) [REDACTED]	Home (Area Code) Telephone Number (optional) [REDACTED]
Co-Owner Name (First, MI, Last - Print) (if any) [REDACTED]	Work (Area Code) Telephone Number (optional) [REDACTED]
Address, City, State, ZIP Code BURLINGTON, WI	FAX (Area Code) Telephone Number (optional) [REDACTED]
X [REDACTED] (Date - m/d/yyyy) 4/9/15	

MOTOR VEHICLE LEMON LAW NOTICE AND NONCONFORMITY REPORT (continued)

Wisconsin Department of Transportation MV2691

VEHICLE DEFECT AND REPAIR INFORMATION

I have made my vehicle available to an authorized dealership for repair because of the defect(s) on these dates:

Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
7/2/15	7/2/15	5074	5074	MILLER MOTOR SALES
Problems Reported * SERVICE ORDER # [REDACTED]				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
7/7/15	7/7/15	5205	5205	MILLER MOTOR SALES
Problems Reported * SERVICE ORDER # [REDACTED]				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
7/9/15	7/31/15	5262	5262	MILLER MOTOR SALES
Problems Reported * SERVICE ORDER # [REDACTED]				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
8/1/15				MILLER MOTOR SALES
Problems Reported * SEE ATTACHED RECORD OF PROBLEMS				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
Problems Reported				
Date In (m/d/yyyy)	Date Out (m/d/yyyy)	Mileage In	Mileage Out	Dealership Name
Problems Reported				

We recommend you send this notice to the manufacturer by Certified Mail.**Keep a copy for your records.**



MILLER MOTOR SALES, Inc.

1196 Milwaukee Ave.

Burlington, WI 53105

Service (262) 763-8079, Parts (262) 763-9182

www.millermotorsales.com

Service Hours:

Tue-Wed-Thur 8-8

Mon-Fri 8-5

Sat 8-4

VIN 1C3CCCAB8FN		DATE IN 07/02/15	
YEAR 2015	MAKE CHRYSLER	MODEL 200 LIMITED	COLOR BLACK
MILES IN 5074	MILES OUT 5074	FIRST USE 01/30/15	USC. WI
SEE ALSO		H: [REDACTED]	W: () -
		WRITER 6012 JASON	

CUSTOMER IS WAITING

**** Warranty Claim Repairs Remain Open ****

- (1) LUBE OIL AND FILTER
FULL SYN

LOF	T03	11.20
4892339AA (FILTER)	1	5.75
OW20 (OW20 FULL SYNT)	6	33.00
Total Labor		11.20
Total Parts		38.75
Total Repair (Customer)		49.95

(Tech:03) A

- (2) 16 POINT INSPECTION

(Tech:03) A

16	T03	.00
Total Repair (Customer)		.00

- (3) PERFORM FLASH
SOFTWARE FLASH FOR PCM
(Tech:03) A

Warranty Claim	
Labor	T03
..... (Warranty)	

- (4) PERFORM FLASH
SOFTWARE FLASH FOR TCM
(Tech:03) A

Warranty Claim	
Labor	T03
..... (Warranty)	

- (5) PERFORM FLASH
SOFTWARE FLASH FOR ESM
(Tech:03) A

Warranty Claim	
Labor	T03
..... (Warranty)	

- (6) PERFORM FLASH
SOFTWARE FLASH FOR IPC
(Tech:03) A

Warranty Claim	
Labor	T03
..... (Warranty)	

- (7) CUSTOMER STATES CHECK ENGINE LIGHT IS ON.
PREVIOUS 4 FLASHES ALL HAD VARIOUS THINGS
THAT ARE TIED TO THE CUSTOMERS DIFFERENT
CONCERNS
FOLLOWING FLASHES TECH TEST DROVE VEHICLE
AND NO CONCERN BECAME PRESENT
CUST TO DRIVE FOLLOWING SOFTWARE UPDATES AND
ADVISE
(Tech:03) A

Warranty Claim	
Labor	T03
..... (Warranty)	

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

WARRANTY INFORMATION		CUSTOMER																	
ALL MOPAR PARTS AND LABOR ARE BACKED BY 12 MONTHS OR 12,000 MILES MANUFACTURER'S WARRANTY, WHICHEVER OCCURS FIRST. NON-MOPAR PARTS ARE SUBJECT TO THE MANUFACTURER'S WARRANTY. DISCLAIMER OF WARRANTIES The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes or authorizes any person to assume for it any liability in connection with the sale of said products.		PAYMENT IS DUE WITHIN 30 DAYS OF THE BILLING DATE. A LATE PAYMENT PENALTY OF 1% PER MONTH (12% PER ANNUM) WILL BE IMPOSED ON ANY AMOUNTS NOT PAID WHEN DUE.																	
CUSTOMER SIGNATURE Page 1 of 1 Reprint (1) Job 1		<table border="0"> <tr> <td>Labor</td> <td>11.20</td> </tr> <tr> <td>Parts</td> <td>38.75</td> </tr> <tr> <td>Sublet</td> <td>.00</td> </tr> <tr> <td>Shop Supplies</td> <td>.73</td> </tr> <tr> <td>Oil/Grease</td> <td>.00</td> </tr> <tr> <td>Sub Total</td> <td>50.68</td> </tr> <tr> <td>Tax</td> <td>2.58</td> </tr> <tr> <td>Total (Cash)</td> <td>53.26</td> </tr> </table>		Labor	11.20	Parts	38.75	Sublet	.00	Shop Supplies	.73	Oil/Grease	.00	Sub Total	50.68	Tax	2.58	Total (Cash)	53.26
Labor	11.20																		
Parts	38.75																		
Sublet	.00																		
Shop Supplies	.73																		
Oil/Grease	.00																		
Sub Total	50.68																		
Tax	2.58																		
Total (Cash)	53.26																		

Customer Copy



MILLER MOTOR SALES, Inc.
1196 Milwaukee Ave.
Burlington, WI 53105
Service (262) 763-8079, Parts (262) 763-9182
www.millermotorsales.com

Service Hours:
Tue-Wed-Thur 8-8
Mon-Fri 8-5
Sat 8-4

RO	VIN	1 C 3 C C C A B 8 F N		DATE IN	07/07/15
YEAR	MAKE	MODEL	COLOR	TIME IN	13:25
2015	CHRYSLER	200 LIMITE	BLACK		15:09
MILES IN	MILES OUT	FIRST USE	USC	CLOSED	07/07/15
5205	5205	01/30/15	WI		6012
SEE ALSO	H: [REDACTED]			WRITER	JASON\12

CUSTOMER IS WAITING
Warranty Claim

(1) CUSTOMER STATES VEHICLE WILL INTERMITTENTLY DIE OUT WHEN HITTING GAS VEHICLE SHOWS A DISPLAY FOR BATTERY VOLTAGE AS WELL*AS TEA PMS MEASUREMENTS ALWAYS CHANGING TECH FOUND MULTIPLE STORED CODES FOR LOSS OF COMM WITH THE TRANS CONTROL MODULE TECH CLEARED ALL CODES AND TEST DROVE TO ATTEMPT DIAGNOSIS BUT NO CODES WENT ACTIVE FOLLOWING LONG TEST DRIVE VEHICLE WILL NEED CONCERN TO BE ACTIVE AT TIM OF VEHICLE BEING IN SHOP FOR DIAG
(Tech:03) A

T03
.....(Warranty).....

"Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911."

		W/C	INT.	CUSTOMER	
WARRANTY INFORMATION ALL MOPAR PARTS AND LABOR ARE BACKED BY 12 MONTHS OR 12,000 MILES MANUFACTURER'S WARRANTY, WHICHEVER OCCURS FIRST. NON-MOPAR PARTS ARE SUBJECT TO THE MANUFACTURER'S WARRANTY. DISCLAIMER OF WARRANTIES The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes or authorizes any person to assume for it any liability in connection with the sale of said products. X Page 1 of 1 Job 1				Labor	.00
				Parts	.00
				Sublet	.00
				Shop Supplies	.00
				Oil/Grease	.00
				Sub Total	.00
			.00	Tax	.00
				Total	.00

Customer Copy



MILLER MOTOR SALES, Inc.

1196 Milwaukee Ave.
Burlington, WI 53105
Service (262) 763-8079, Parts (262) 763-9182
www.millermotorsales.com

Service Hours:
Tue-Wed-Thur 8-8
Mon-Fri 8-5
Sat 8-4

VIN 1C3CCCAB8FN		DATE IN 07/09/15	
YEAR 2015	MAKE CHRYSLER	MODEL 200 LIMITED	COLOR BLACK
MILES IN 5262		MILES OUT 5262	FIRST IN 01/30/15
LISC. WI		BURLINGTON WI	
SEE ALSO		H: [REDACTED]	WRITER JASON\12

(1) CUST STATES VEHICLE DIED WHILE DRIVING
TECH SCANNED AFTER MANY TEST DRIVES FINALLY
GETTING THE CONCERN TO ACT UP AND FOUND
MULTIPLE CODES FOR LOSS OF COMM WITH THE
TCM
TECH CONSULTED WITH STAR AND REPLACED THE
TRANS CONTROL MODULE FOR INTERMITTENT OPERATI
VEHICLE WAS EXTENSIVELY DRIVEN FOLLOWING
REPAIR WITH NO CONCERN FOUND
(Tech:03) A

Warranty Claim
Labor T03
(F) 68225514AB (MODULE) 1

.....(Warranty).....

(2) CUSTOMER PROVIDED SERVICE LOANER AT A NO CHAR
CONTRACT # [REDACTED]
(Tech:03) A

Warranty Claim
LOA T03
.....(Warranty).....

"Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911."

		W/C	INT.	CUSTOMER	
				Labor	.00
				Parts	.00
				Sublet	.00
				Shop Supplies	.00
				Oil/Grease	.00
				Sub Total	.00
				Tax	.00
				Total	.00

WARRANTY INFORMATION
ALL MOPAR PARTS AND LABOR ARE BACKED BY 12 MONTHS OR 12,000 MILES MANUFACTURER'S WARRANTY, WHICHEVER OCCURS FIRST. NON-MOPAR PARTS ARE SUBJECT TO THE MANUFACTURER'S WARRANTY.
DISCLAIMER OF WARRANTIES
The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes or authorizes any person to assume for it any liability in connection with the sale of said products.

PAYMENT IS DUE WITHIN 30 DAYS OF THE BILLING DATE. A LATE PAYMENT PENALTY OF 1% PER MONTH (12% PER ANNUM) WILL BE IMPOSED ON ANY AMOUNTS NOT PAID WHEN DUE.

Page 1 of 1

CUSTOMER SIGNATURE [REDACTED]

Job 32997

Customer Copy

PREPARED BY: [REDACTED]

DATE: 6/29/15

PROJECT TITLE: CHRYSLER LIMITED200-

MID-JUNE - WHILE DRIVING IN LYONS TOWNSHIP
TRANSMISSION GEAR SELECTOR (TGS) STARTED
FLASHING AND VEHICLE STOPPED RUNNING.
RESTARTED VEHICLE AND AFTER ABOUT 10
MILES HAPPENED A SECOND TIME (THIS
TIME VEHICLE KEPT RUNNING). VEHICLE
SLIPPED INTO NEUTRAL (TGS) FLASHED
STATING TRANSMISSION PROBLEM. SHUT OFF
ENGINE AND RESTARTED.

6/29 9:30 AM DRIVING ON HWY 14 NEAR DARIEN WHILE
PASSING SEMI TGS STARTED FLASHING
INDICATING TRANSMISSION PROBLEM AND
VEHICLE SLIPPED INTO NEUTRAL (HAD TO
PULL OFF ROAD BECAUSE OF ONCOMING
TRAFFIC)

3:00 PM DRIVING TO BURLINGTON HAPPENED FOR THE
FOURTH TIME. STOPPED AT DEALERSHIP AND
MADE APPOINTMENT FOR SERVICE.

5:00 PM DRIVING ON STEELE ROAD, HAPPENED
FOR THE 5TH TIME.

7/1 9:00 AM WHILE CROSSING HWY 50 ON SOUTH ROAD
TGS FLASHED STATING TRANSMISSION
PROBLEM - SLIPPED INTO NEUTRAL FOR THE
6TH TIME

PREPARED BY:

DATE:

PROJECT TITLE:

1		
2	7/2	GOING TO DEALERSHIP FOR SERVICE HAPPENED
3	2:30 PM	FOR THE SEVENTH TIME BY THE FIRE
4		STATION IN BOWEN'S LAKE
5	2:40 PM	NUMBER 8 BY BURLINGTON ANIMAL CLINIC
6	5:00 PM	AFTER SERVICE WORK PERFORMED DRIVING
7		HOME, HAPPENED FOR THE 9TH TIME
8	7/6	PROBLEM #10 - CALLED DEALERSHIP.
9	7/7	BROUGHT VEHICLE TO DEALERSHIP - REPAIRS
10		ADDRESSED AND MADE SERVICED
11	7/9	NUMBER 11. VEHICLE HAD TO BE TOWED
12	10:00 AM	TO DEALERSHIP
13	8/1	PICKED UP VEHICLE - DEALERSHIP CONFIDENT
14	10:00 AM	PROBLEM RESOLVED. DRIVING HOME AND
15		HAPPENED TWICE #12 AND #13.
16		RETURNED TO DEALERSHIP



Just A Note...

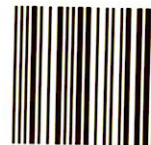
WILL BE GETTING
REFUND 10/20/15



Burlington, WI



1000



20077

U.S. POSTAGE
PAID
BURLINGTON, WI
53105
OCT 26, 15
AMOUNT
\$1.20
R2304H109598-1

US DEPARTMENT OF TRANSPORTATION
NATIONAL HIGHWAY TRAFFIC SAFETY
OFFICE OF DEFECTS INVESTIGATION
NVS-210
1200 NEW JERSEY AVENUE SE.
WASHINGTON, D.C.
20077-9382

