

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

AGENCY USE ONLY 100148

Date Received

16-JUL-2015

Repository ☐Reference No.
10734432

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City OTTAWA LAKE State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
JF1GE76619G [REDACTED] Make SUBARU Model WRX Model Year 2008

Date Purchased 12/2013 Dealer's Name and Telephone Number Yark Subaru 419-842-7822 Engine: 2.5L Fuel Type: gas
Original Owner ☐ Dealer's City Toledo State OH Zip Code 43615 No. Cylinders 4 Turbo (93 Octane)

Transmission Type ☐ Antilock Brakes Powertrain Multiple Failure: Incident Date(s) 10-JUL-2014
☐ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, BRAKES (PWS) Failure Mileage 90000 Failure Speed 30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE CLUTCH PEDAL ON MY 2009 WRX MAKES A LOUD CREAKING NOISE EVERY TIME IT'S DEPRESSED. WHEN I INVESTIGATED THE NOISE, I NOTICED THAT THE ENTIRE CLUTCH PEDAL BRACKET ASSEMBLY (ATTACHED TO THE FORWARD FIREWALL) SHIFTS APPROX 1/4 INCH EVERY TIME THE CLUTCH PEDAL IS DEPRESSED. I FOUND THAT THE THREE SPOT WELDS SECURING THE CLUTCH PEDAL BRACKET TO THE FORWARD FIREWALL WERE BROKEN. FROM THE OUTSIDE OF THE FIREWALL, JUST UNDER THE WINDSHIELD WIPERS, I SAW THE SPOT WELDS PULLING AWAY FROM THE FIREWALL EVERY TIME THE CLUTCH PEDAL WAS DEPRESSED. THIS ALLOWS THE ENTIRE CLUTCH PEDAL BRACKET ASSEMBLY TO MOVE, CAUSING THE CREAKING NOISE. IF THE BRACKET COMPLETELY SEPARATES FROM THE FIREWALL, THE CLUTCH MAY BECOME COMPLETELY INOPERATIVE - ESPECIALLY DANGEROUS WHILE DRIVING. I EVENTUALLY FIXED IT MYSELF WITH A CUSTOM MADE BRACE AND SOME BOLTS.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.