

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

OR AGENCY USE ONLY 100148

| | |
|----------------------------------|-------------------------------------|
| Date Received 15-JUL-2015 | Repository <input type="checkbox"/> |
| | Reference No. 10734414 |

OWNER INFORMATION (Type or Print)

| | | | | | | |
|------|---------|-----------|-------|----------|--------------------------|----------------|
| Name | Address | City | State | Zip Code | Daytime Telephone Number | E-mail Address |
| | | ROSEVILLE | CA | | | |
| | | | | | Evening Telephone Number | |

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

| | | | |
|--|---|---------------------------------|--|
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2HGFA16886H | Make HONDA | Model CIVIC | Model Year 2006 |
| Date Purchased 11/18/2005 | Dealer's Name and Telephone Number Baron Honda 631-475-8500 | | Engine: No: Cylinders |
| Original Owner <input type="checkbox"/> | Dealer's City Patchogue | State NY | Zip Code 11772 |
| Transmission Type | <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control | Powertrain automatic 5-speed | Multiple Failure: Incident Date(s) 12-MAR-2015 |

FAILED COMPONENT(S)/PART(S) INFORMATION

| | | |
|---|---------------------------|---------------------|
| Vehicle Component Code: 020000 SUSPENSION | Failure Mileage 146837 | Failure Speed 65 |
|---|---------------------------|---------------------|

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| | | |
|---|--|---|
| Tire Make Mastercraft | Tire Model (Name or Number) Touring LSR | Tire Size (Example P215/65R15) 205/55R16 |
| DOT No. (Example: DOTM9ABC036) DOT U90F FWH H12R | <input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair | Failure Location: Roseville, CA |
| Tire Component Code | Tire Failure Type: cupped | |

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| | | |
|----------------------------|----------------------|-----------------|
| Make: | Date Manufactured: | Model No./Name: |
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

| | | | | |
|--|---|--------------------------------|-----------------------|-------------------------|
| Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured 0 | Number of Deaths 0 | Reported to Police N |
|--|---|--------------------------------|-----------------------|-------------------------|

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I NEVER GOT INFORMED ABOUT THIS SETTLEMENT CLAIM [REDACTED] /CONTROLARM/NOTICE.HTML 2 YEARS AGO.

HONDA SERVICE FIRST FOUND A PROBLEM ON REAR CONTROL ARMS AND TIRE WEAR ON MARCH 12TH. WHY DIDN'T THEY NOTICE PROBLEM BEFORE MARCH 12TH?

HONDA SERVICE GAVE ME A PRICE OF PARTS AND LABOR. IT'S \$255 ON PARTS (CONTROL ARMS) AND \$150 LABOR.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.