INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
15-JUL-2015	Reference No. 10734377

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	[redacted]	E-mail Address	N/A
Address	[redacted]	Evening Telephone Number	Same as above		
City	PHILADELPIA	State PA	Zip Code [redacted]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2C3JA53G75H[redacted]	CHRYSLER	300	2005

Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
Jan or Feb	Chrysler Dealership Don't have		No: Cylinders	gas
Original Owner ☑	Dealer's City Daytona Beach	State FLa Zip Code 32114		

Transmission Type	☑ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 01-AUG-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage 27000	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☑ Original Equipment ☑ Prior Repair	Failure Location: Philly, Pa.
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 CHRYSLER 300. WHEN THE VEHICLE WAS STARTED, THE AIR BAG WARNING INDICATOR ILLUMINATED. THE FAILURE RECURRED EACH TIME THE VEHICLE WAS STARTED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V313000 (AIR BAGS); HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 27,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The Car When Purchase in Jan or feb of 2005, was y believe defected, the Dealership in Daytona Beach, had to put a new back Seat into the Car because of raining in the car and the Seat and parts were busted out, They repaired and y told them to give me a new Car. We were discussing the need for a new car. However my hrsband became very ill and the Car and my Daughter Came on the train to phila, and y never called them again. He was so ill the car was forgotten, Then we had some repairs done because the tie Rod split into, we paid for that.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

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22 SEP '15
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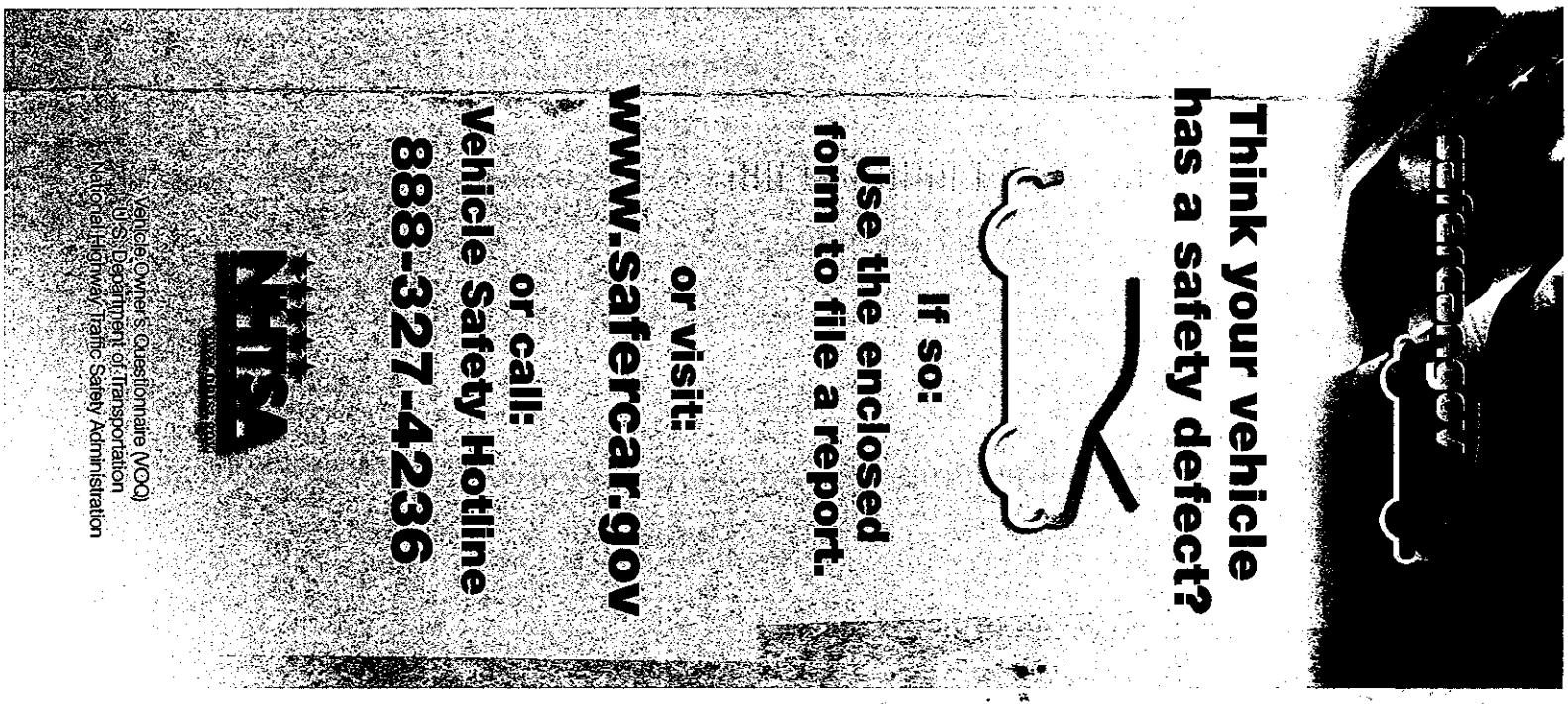
POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



9-21-15

Continuation of the note that I wrote on the Card.
I have been dealing with this Air bag situation Sin December 14, 2014.
I am really disgusted with the hassle.
now I am sending in my Vin number.
Vin-2C3JA53G75H[redacted] Type-2005 Sedan Chrysler 300 Touring. Purchased in Jan or feb 2005. Miles 30,149 Miles. This has been a lemon from the very beginning.

So what do I do Now? Daytona Beach Fla. Chrysler dealer is Located there.
Plate-[redacted]

Hopeful I Get Some Consideration

Sincerely,
In Christ,
[redacted]

P.S I Spoke to the re-Call Department today 9-21-15. I was told that the Part for Air bag should be in by the last of October. Keep Calling. I hope this is true.