

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 15-JUL-2015 SEP 22 2015	Repository <input type="checkbox"/>
Daytime Telephone Number [Redacted]	Reference No. 10734345
Evening Telephone Number <i>Sarah</i>	E-mail Address [Redacted]

OWNER INFORMATION (Type or Print)

Name [Redacted]	City ROCKHILL	State NC	Zip Code [Redacted]
Address [Redacted]			

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5GAE513M152 [Redacted]		Make BUICK <i>Rainier</i>	Model RAINIER	Model Year 2005
Date Purchased 5/24/14	Dealer's Name and Telephone Number <i>Liberty Buick 704-708-8000</i>		Engine: No: Cylinders V8	Fuel Type: EAS
Original Owner <input type="checkbox"/>	Dealer's City <i>Matthews</i>	State SC	Zip Code 28105	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain RWD	Multiple Failure: dos	Incident Date(s) 15-JUL-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 170000 LATCHES/LOCKS/LINKAGES, ENGINE (PWS), 110000 ELECTRICAL SYSTEM	Failure Mileage 103000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 BUICK RAINIER. WHILE AT A TRAFFIC LIGHT, THE DOOR LOCKS STARTED TO LOCK AND UNLOCK RAPIDLY WITHOUT WARNING. AFTER THE LIGHT CHANGED, THE VEHICLE FAILED TO ACCELERATE AND THEN STALLED. THE VEHICLE RESTARTED AND RESUMED NORMAL OPERATION. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 103,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

VEHICLE STAYS ACTIVE EXCISING IN TRAFFIC, DASH INDICATOR FOR
OFF & ON RAPIDLY, GEAR SHIFT INDICATOR READ INCORRECTLY
AIR BAG IN FAIL MODE, ANTI LOCK BRAKES IN FAIL MODE

WHEN POWER DOES RETURN VEHICLE IS SUGGESTION THEN
SUDDENLY GARS INTO TAPPING MODE THEN ACCELERATOR
KICKS IN, I FEEL THIS IS EXTREMELY DANGEROUS
& A MFG. DEFECT THAT NEEDS TO BE REVERSED
ASAP AT THIS EXPENSE NOT MINE

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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