

[REDACTED]

Tucson, AZ
July 1, 2015

Hyundai Motors America
Consumer Affairs Dept.
P. O. Box 20850
Fountain, Valley, CA 92728-0850

JUL 13 2015

I am the owner of a 2009 Hyundai Genesis Vin #KMHGC46E39U [REDACTED] manufactured on June 5, 2008. On June 19, 2015 I was driving the car just north of San Antonio, Texas when I experienced a failure of the car's brakes. The following is the sequence of events that led up to the failure and its repair at Red McCombs Hyundai in San Antonio, Texas.

- In 2013 I received a recall notice from Hyundai (Attachment 1) revealing that "Hyundai has determined the affected vehicles may contain brake fluid that does not sufficiently inhibit corrosion in the zinc plating on the service brakes system's HECU module. Corrosion may lead to a gel buildup on the module's valves affecting the valve's operation, resulting in low/soft brake pedal with reduced brake effectiveness, which may increase the risk of a vehicle crash." This is exactly what I experienced on June 19. Further, the recall notice advised that "Hyundai will diagnose the brake system and, if necessary, replace the brake system's HECU module, flush the brake system and change the brake fluid with fluid containing additional corrosion inhibitor additive." This notice from Hyundai clearly states that replacement of faulty HECU modules is included in the recall campaign.
- On May 13, 2013 I took the car to Jim Click Hyundai in Tucson, AZ, as directed by Hyundai. As indicated in the service statement, Attachment 2, the Jim Click service department flushed the brake system and replaced the fluid with the recommended brake fluid. As an engineer with 48 years of experience, it seems to me that knowing that a corrosive environment existed in my brake system from 2008 to 2013, a responsible technical organization would have replaced the HECU module or at least opened the module to confirm that there was no corrosion. This was not done.
- In 2014 I received the same recall notice from Hyundai advising that I should again take my car to the local Hyundai dealer to deal with the brake system problem. The service statement from this visit, Attachment 3, indicates that the HECU valves were successfully tested to indicate that they could supply the design pressure to the four brake calipers. However, there is no indication that the module internals were inspected to determine how far the corrosion might have progressed in the six years from 2008 to 2014, and how close to failure they may be. We know now that failure was one year away. Again, as an experienced engineer, it is my opinion that not replacing or at least disassembling and inspecting the HECU module when a known corrosive environment had existed for six years is gross negligence on the part of Hyundai.

NM
71415
SMID

- On June 19, the car was delivered to the service department at Red McCombs Hyundai in San Antonio, Texas. They inspected the brake system and advised me the HECU module had failed and needed to be replaced. Estimated cost was \$2200 for a new module plus labor for the repair. On June 23 the repair was completed and I was given a bill for \$2609 (Attachment 4). I asked to speak with the Service Manager about whether this might be covered by the brake system recall. Here is the really ugly part of this whole scenario. I explained to the manager that it had been my understanding that the heart of this problem was corrosion in the brake system. He told me that there was no corrosion problem at all and that this was a scheme to mislead the consumer. He said that it was only a problem of the DOT 3 fluid installed at the factory boiling when the brake system was worked very hard. He claimed that the problem was solved by replacing the DOT 3 fluid with DOT 4 material and my problem was just a random failure not covered under warranty or recall.
- Being almost 1000 miles from home I had no choice but to pay the bill and drive back to Tucson, AZ.

Having considerable experience as a technical specialist in resolving claims on very large industrial facilities, I believe that I have a valid claim since your own documentation for Campaign 114 indicates that HECU modules could fail from corrosion and were included in the recall. I feel that I am entitled to a refund of the \$2609 that I paid for the repair. Please advise how you would like to proceed in this matter.

In addition to the mailing address in the header of this letter, you can reach me by phone at [REDACTED]

[REDACTED]

cc. National Highway Traffic Safety Administration



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

ATTACHMENT 1

NHTSA Campaign Number: 13V-489

GE006896

IMPORTANT SAFETY RECALL SECOND NOTIFICATION

This notice applies to your vehicle, KMHGC46E39U [REDACTED]

Dear Hyundai Genesis owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain 2009 through 2012 model year Hyundai Genesis sedan vehicles that were produced beginning on April 30, 2008 through March 28, 2012. Our records indicate that your vehicle falls within this production date range.

What is the problem?

- Hyundai has determined the affected vehicles may contain brake fluid that does not sufficiently inhibit corrosion in the zinc plating on the service brake system's Hydraulic Electronic Control Unit (HECU) module. Corrosion may lead to a gel buildup on the module's valves affecting the valve's operation, resulting in low/soft brake pedal with reduced brake effectiveness, which may increase the risk of a vehicle crash.

What will Hyundai do?

- Hyundai will diagnose the brake system and, if necessary, replace the brake system's HECU module, flush the brake system and change the brake fluid with fluid containing additional corrosion inhibitor additive. This procedure will be performed at no charge to you. The actual time required to perform the procedure will depend on the dealer's work load; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign114

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on "Schedule Service" for your preferred dealer.
- There are three options to make an appointment to have this campaign completed on your vehicle:
 - If you have a MyHyundai account, please log into your account, select the "Service" tab, and schedule service for your vehicle.
 - Click on the arrow next to "Choose individual services and repairs"
 - Select "Campaign" under the "Repairs" tab
 - In the "Campaign Repair Service" input "CAMP114" and click on "Add to Cart"
 - Follow the additional instructions to complete scheduling your service appointment

ATTACHMENT 2

**MAZDA**

Dealer # 42024
1301 S. Wilmot
Tucson, AZ 85711
(520) 570-7370

HYUNDAI

AZ018
6420 E. 22nd St.
Tucson, AZ 85710
(520) 570-7380



04064

6420 E. 22nd St.
Tucson, AZ 85710
(520) 570-7380

Mon. - Fri. 7am to 5pm
Sat. 7am to 5pm
www.jimclick.com

CELL

CUSTOMER NO. [REDACTED]	ADVISOR SHANE CRIST	TAG NO. [REDACTED]	INVOICE DATE 05/13/13	CELL [REDACTED]
TUCSON, AZ [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 38,174	COLOR SILVER/
	YEAR / MAKE / MODEL 09/HYUNDAI/GENESIS			STOCK NO.
	VEHICLE I.D. NO. K M H G C 4 6 E 3 9 U			DELIVERY DATE
	F.T.E. NO.			DELIVERY MILES
REFERENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	R.O. DATE 05/13/13	PRODUCTION DATE
				MO: 38174

LABOR & PARTS

J# 1 02HYZ GEN REP/INSPECTION TECH(S): 6287 WARRANTY
CUSTOMER STATES ONE OF THE REMOTES IS NOT WORKING ADVISE
TESTED REMOTES WITH RF TESTER REMOTE GIVING NO SIGNAL OUT
REPLACED REMOTE AND REPROGRAMED TWO REMOTES TESTED VERIFIED
REPAIR

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 1	1	95440-3M100	TRANSMITTER			
				JOB # 1 TOTAL PARTS	0.00	
				JOB # 1 TOTAL LABOR & PARTS	0.00	

J# 2 02HYZCUS1 GEN REP/INSPECTION TECH(S): 6287 WARRANTY
CUSTOMER STATES RIGHT REAR DOOR LOCK DOESNT WORK ADVISE
DUPLICATED CONCERN RIGHT REAR DOOR LOCK ACTUATOR SEIZED
REPLACED DOOR LOCK ACTUATOR TESTED VERIFIED REPAIR

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 2	1	81420-3M000	LATCH & ACTUATOR			
				JOB # 2 TOTAL PARTS	0.00	
				JOB # 2 TOTAL LABOR & PARTS	0.00	

J# 3 02HYZCUS2 GEN REP/INSPECTION TECH(S): 6287 WARRANTY
TL6 20C022R0 - 2011-12 VI/BH BRK FLUID REPL. (13-01-006)
PERFORMED BRAKE FLUSH PER RECALL

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
JOB # 3	1	00232-19053	BRAKE FLUID, DOT			
				JOB # 3 TOTAL PARTS	0.00	
				JOB # 3 TOTAL LABOR & PARTS	0.00	

TOTALS

*****	TOTAL LABOR....	0.00
*	TOTAL PARTS....	0.00
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET....	0.00
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL G.O.G....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL MISC CHG.	0.00
*****	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	TOTAL INVOICE \$	0.00

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

I ACKNOWLEDGE RECEIPT OF THE
PARTS AND LABOR LISTED BELOW.
ALL PARTS ARE NEW UNLESS OTHER-
WISE INDICATED.

X _____
I ACKNOWLEDGE RECEIPT AND ORAL
APPROVAL OF AN INCREASE IN THE
ORIGINAL ESTIMATED PRICE.

X _____
THIS COPY MUST BE RETURNED FOR
ADJUSTMENT.

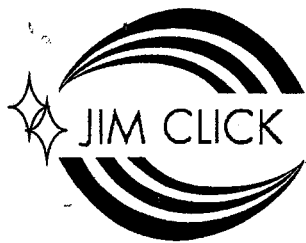
AUTHORIZED SIGNATURE & DATE

PROGRAM CODE(S) APPROVAL CODE OR NO. COMMITMENT CODE

REPAIR 1

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE
INFORMATION CONTAINED HEREON IS ACCURATE, UNLESS OTHER-
WISE SHOWN, SERVICES DESCRIBED WERE PERFORMED AT NO
CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEAR-
ANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR
REPLACED UNDER THIS CLAIM HAS BEEN CONNECTED IN ANY WAY
WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORT-
ING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF
PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION
BY REPRESENTATIVES OF THE MANUFACTURER.

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)



AZ018
6420 E. 22nd St.
Tucson, AZ 85710
(520) 570-7380

ATTACHMENT 3



Mon. - Fri. 7am to 7pm
Sat. 7am to 5pm
www.jimclick.com

CUSTOMER NO. [REDACTED]		ADVISOR DOUG SMOCK		5848	TAG NO. [REDACTED]	INVOICE DATE 07/21/14	CELL [REDACTED]
[REDACTED]		LABOR RATE	LICENSE NO.	MILEAGE 45,455	COLOR SILVER/	STOCK NO. [REDACTED]	
TUCSON, AZ [REDACTED]		YEAR / MAKE / MODEL 09/HYUNDAI/GENESIS				DELIVERY DATE	DELIVERY MILES
[REDACTED]		VEHICLE I.D. NO. K M H G C 4 6 E 3 9 U				SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]		F.T.E. NO.	P.O. NO.		R.O. DATE 07/21/14	REPRINT# 1	
BUSINESS PHONE		COMMENTS					

MO: 45455

LABOR & PARTS-----

J# 1 41HYZ MISC REPAIR TECH(S): 6082 WARRANTY
RECALL BH HECU INSP & BRAKE FLUID REP(13-01-052
CAMPAIGN 114
PERFORM INSPECTION FLUID REPLACEMENT PERFORMED PRIOR
05-13-2013 RO# [REDACTED] SET UP AND PERFORM VALVE TESTING
SUCCESS VALVE TEST PASS SYSTEM OPERATING PROPERLY

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-	
JOB # 1 TOTAL PARTS	0.00
JOB # 1 TOTAL LABOR & PARTS	0.00

J# 2 41HYZ03 VEHICLE INSPECTION TECH(S): 6082 WARRANTY
PERFORM VEHICLE INSPECTION
CUSTOMER REQUESTED SERVICE
INSPECTED VEHICLE SEE TECHNICIAN REPORT IN VEHICLE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-	
JOB # 2 TOTAL PARTS	0.00
JOB # 2 TOTAL LABOR & PARTS	0.00

J# 3 02HYZC01 GEN REP/INSPECTION TECH(S): 6082 0.00
Added Operation (T6082 @ 07/21/2014 07:54)
BATTERY FAILED 501 CCA
REPLACE BATTERY
BATTERY FAILING TESTING SPEC 740 TEST RESULT 501 CCA
CUSTOMER AUTH OK REPLACE BATTERY

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-	
JOB # 3 1 00275-22000 INTERSTATE BATTER	177.76 177.76
JOB # 3 TOTAL PARTS	177.76
JOB # 3 TOTAL LABOR & PARTS	177.76

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # 3 2HYP HYUNDAI DISCOUNT PARTS	-25.00
JOB # 3 2HYS HYUNDAI DISCOUNT SERVICE	-12.00
TOTAL - MISC	-37.00

COMMENTS-----

YOU'RE IMPORTANT

You may receive a survey
in the next few days.
If for any reason you
cannot grade us as
EXCELLENT
Please call us at
(520) 570-7334

DISCLAIMER OF WARRANTIES

Any warranties on the products sold
hereby are those of the manufacturer.
The seller hereby expressly disclaims all
warranties, either express or implied,
including any implied warranty of mer-
chantability or fitness for a particular
purpose, and the seller neither assumes
nor authorizes any other person to
assume for it any liability in connection
with the sale of said products. Any
limitation contained herein does not
apply where prohibited by law.

LIMITED WARRANTY

Please request a copy of your limited
warranty from your service advisor. Note
that coverage varies based on year,
make, model and whether or not the part
is installed by factory approved
technicians.

CUSTOMER NO. [REDACTED]		SERVICE ADVISOR JESSE SUNIGA		TAG NO. 6140	INVOICE DATE 06/23/15
[REDACTED]		LABOR RATE	LICENSE NO.	MILEAGE 51,683	COLOR
TUCSON, AZ [REDACTED]		YEAR / MAKE / MODEL 09/HYUNDAI/GENESIS/4DR SDN 3.8L V6			DELIVERY DATE
		VEHICLE I.D. NO. K M H G C 4 6 E 3 9 U			DELIVERY MILES
HOME PHONE [REDACTED]		F.T.E. NO.			SELLING DEALER NO.
WORK PHONE [REDACTED]		P.O. NO.			REPRINT# 1
		COMMENTS			R.O. DATE 06/19/15
					MO: 51683

TOTALS

*****	TOTAL LABOR.....	340.00
*	TOTAL PARTS.....	2078.99
* [] CASH [] CHECK CK NO. []	TOTAL SUBLET.....	0.00
*	TOTAL G.O.G.....	0.00
* ☒ VISA [] MASTERCARD [] DISCOVER	TOTAL MISC CHG.....	17.59
*	TOTAL MISC DISC.....	0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL TAX.....	172.97
*****	TOTAL INVOICE \$	2609.55

THANK YOU FOR YOUR BUSINESS!!

YOUR COMPLETE SATISFACTION WITH THE SERVICE WE PROVIDE TO YOU IS OUR GOAL. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED, PLEASE ASK TO SPEAK TO THE MANAGER

CUSTOMER SIGNATURE _____

FA
 JUN 23 2015
 BY: _____

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER LABOR CHARGES ARE BASED ON A RATE OF \$ PER HOUR. This dealership utilizes the hours published in Pontiac's labor time guide, which reflects an average time requirement for the performance of specific vehicle repairs in which may therefore be either more or less than the actual clock time in any given instance. In certain rare instances the actual clock time may be used.

DISCLAIMER OR WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The Seller, Red McCombs Hyundai Northwest, hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Red McCombs Hyundai Northwest, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Terms are net cash on delivery. Estimates are for labor only material is extra. I hereby authorize these repairs along with the necessary materials you and your employee may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. Conditions, not responsible for loss or damage to vehicle or articles left in vehicles in case of fire, theft, accident or any other cause beyond our control. Storage will be charged commencing 48 hours after repairs are completed payable in San Antonio, Bexar County, Texas. In the event legal action is necessary to enforce this contract, I will pay reasonable attorney's fees and court cost, terms strictly cash unless prior arrangements made.

Customer Signature _____

Notice Pursuant To Property Code, §70.001
 I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE, § 9.609. IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

X

Signature of the Person Responsible or Agent for Person Responsible for Payment



CUSTOMER NO.	SERVICE ADVISOR JESSE SUNIGA	TAG NO.	INVOICE DATE 06/23/15	INVOICE NO.
	LABOR RATE	LICENSE NO.	MILEAGE 51,683	COLOR
	YEAR / MAKE / MODEL 09/HYUNDAI/GENESIS/4DR SDN 3.8L V6		DELIVERY DATE	DELIVERY MILES
TUCSON, AZ	VEHICLE I.D. NO. K M H G C 4 6 E 3 9 U		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 06/19/15	REPRINT# 1
HOME PHONE	WORK PHONE	COMMENTS		

MO: 51683

LABOR & PARTS
 DRIVE LINE TECH(S): 5200 220.00
 CUSTOMER STATES BRAKE PEDAL AT TIMES FEELS VERY SOFT AND GOES ALMOST TO THE FLOOR. VERIFIED CONCERN AND FOUND HECU TO BE FAULTY. BRAKE PEDAL GOES ALL THE WAY TO THE GROUND. REMOVED AND REPLACED HECU ASSYMBLY. BLED BRAKES, AND RETESTED. BRAKE PEDAL NOT GOING TO THE FLOOR. VEHICLE PERFORMING TO FACTORY SPECS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 1	1	58920-3M0A5	HYDRAULIC MODULE	2050.13	2050.13
JOB # 1	3	00232-19053	BRAKE FLUID, DOT	9.62	28.86
				JOB # 1 TOTAL PARTS	2078.99
				JOB # 1 TOTAL LABOR & PARTS	2298.99

RECALL TECH(S): 5200 WARRANTY
 PERFORM RECALL CAMPAIGN 125
 VERIFIED VEHICLE HAS OPEN RECALL
 COMPLETED OPEN RECALL PER TSB
 15 01 013 2

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
JOB # 2	1	91789-WIR02-QQH	STOP LAMP SWITCH		WARRANTY
				JOB # 2 TOTAL PARTS	0.00
				JOB # 2 TOTAL LABOR & PARTS	0.00

RENTAL CAR TECH(S): 5200 120.00
 Added Operation (HWSVJESSES @ 06/23/2015 12:55)
 RENTAL VEHICLE FOR REPAIRS
 COMPLETED RENTAL VEHICLE

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
				JOB # 3 TOTAL PARTS	0.00
				JOB # 3 TOTAL LABOR & PARTS	120.00

SUBLET	PO#	VEND INV#	INV DATE	DESCRIPTION	INTERNAL
JOB # 3	26943		06/23/15	RENTAL CAR FOR REPAIRS	
				TOTAL - SUBLET	0.00

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	A1	SHOP+ENVIRON CUSTOMER SVC		17.59
			TOTAL - MISC	17.59

ESTIMATE
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$0.00 (+TAX)

COMMENTS
 DIAG \$110.00
 CALLED CUST 9:15AM 6/23 WITH UPDATE AND OK AT THIS TIME

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

CUSTOMER LABOR CHARGES ARE BASED ON A RATE OF \$ PER HOUR. This dealership utilizes the hours published in Pontiac's labor time guide, which reflects an average time requirement for the performance of specific vehicle repairs in which may therefore be either more or less than the actual clock time in any given instance. In certain rare instances the actual clock time may be used.

DISCLAIMER OR WARRANTIES

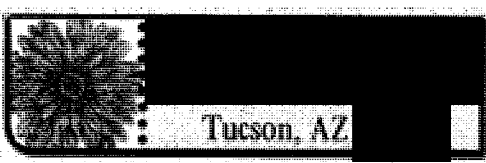
Any warranties on the products sold hereby are those made by the manufacturer. The Seller, Red McCombs Hyundai Northwest, hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Red McCombs Hyundai Northwest, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Terms are net cash on delivery. Estimates are for labor only material is extra. I hereby authorize these repairs along with the necessary materials you and your employee may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereto. Conditions, not responsible for loss or damage to vehicle or articles left in vehicles in case of fire, theft, accident or any other cause beyond our control. Storage will be charged commencing 48 hours after repairs are completed payable in San Antonio, Bexar County, Texas. In the event legal action is necessary to enforce this contract, I will pay reasonable attorney's fees and court cost, terms strictly cash unless prior arrangements made.

Customer Signature

Notice Pursuant To Property Code, §70.001
 I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE, § 9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

X
 Signature of the Person Responsible or Agent for Person Responsible for Payment



Tucson, AZ

Administrator

National Highway Traffic Safety Administrator

1200 New Jersey Ave, SE

Washington, D.C 20590

