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INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

June 24, 2015

National Highway Transportation Safety Administration  
1200 New Jersey Avenue SE, West Building  
Washington, DC 20590

Subject: Safety Recall Notice, VIN 1D8HN44E99B [REDACTED]

JUL 10 2015

Dear Sir/Madam

Several months ago I received Recall Notice L25/NHTSA 14V-373 concerning the wireless ignition node module detents on my 2009 Grand Caravan. My local dealer has been unable to remedy this potential problem due to unavailability of parts.

Just recently, June 8, another Recall Notice R03/NHTSA 14V-373 wireless ignition node module arrived. The recall notice replaces Safety Recall L25 and states that this recall must be performed even if Recall L25 was previously performed, which it was not. Again, parts are not available to complete this repair.

I find this unacceptable. The notice stated that a related failure "could cause unintended engine shutoff and the passive restraint systems, including the airbags to shut off." The safety of my family is at risk. I believe that Chrysler owes me more assurance than demonstrated by their lack of response so far. Hopefully, you can expedite a resolution to this dilemma.

Respectfully,

[REDACTED]  
Gouldsboro, ME  
[REDACTED]

NM  
71415  
SMD

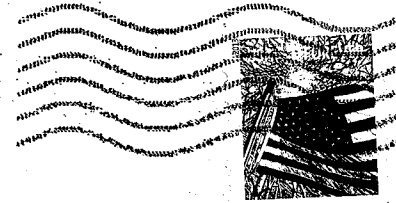


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Gouldsboro, ME

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