



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

DATE RECEIVED USE ONLY 1058

Date Received

Repository ☐

SEP 05 2015

Reference No.
10734155

OWNER INFORMATION (Type or Print)

Name

Address

City PICKENS

State MS

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

ZC3CDXBG3DH

Make

DODGE

Model

CHARGER

Model Year

2013

Date Purchased
02-MAR-13

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

☐ Cruise Control

Powertrain

REAR WHEEL DRIVE

Multiple Failure:

1

Incident Date(s)

08-APR-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

2013 DODGE CHARGER. CONSUMER WRITES IN REGARDS TO VEHICLE ELECTRICAL SYSTEM PROBLEMS AND ALTERNATOR RECALL ISSUES.

*SMD

THE CONSUMER STATED HE EXPERIENCED PROBLEMS WITH THE RADIO, LIGHTS AND DASHBOARD INFORMATION. HE TURNED THE VEHICLE OFF AND BACK ON AGAIN, AND EVERYTHING WENT BACK TO NORMAL. HOWEVER, ONE DAY WHILE DRIVING, THE LIGHTS, WINDSHIELD WIPERS AND HORN STARTED TO MALFUNCTION, THE VEHICLE STARTED TO LOSE POWER, SO HE PULLED OVER TO THE SIDE OF THE ROAD. AS HE STEPPED OUT OF THE VEHICLE, HE NOTICED SMOKE COMING FROM THE TRUNK. HE OPENED THE TRUNK AND OBSERVED AND EXTREMELY LARGE FIRE. HE TRIED TO PUT THE FIRE OUT, BY USING A COAT, BUT CONSEQUENTLY, HE RECEIVED FIRST DEGREE BURNS ON HIS HAND. THE POLICE AND FIRE DEPARTMENT WERE CALLED TO THE SCENE. SEVERAL DAYS LATER, THE CONSUMER RECEIVED A CALL FROM AN INSPECTOR WHO STATED THE FIRE WAS A RESULT OF THE ELECTRICAL SYSTEM GOING BAD. THE CONSUMER RECEIVED A RECALL REGARDING THE ALTERNATOR, WHICH DESCRIBED THE ISSUE HE EXPERIENCED. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

April 8, 2014 was a frightening experience. My life could have been loss, because of Dodge negligence. Dodge has not even contact me for any kind of assistance. Since 2014 I have been given nothing but silence from Dodge and all who are associated with this car. Me and my mother purchase this car new, first owner. We keep maintenance on it, then this happen. Im trying to seek legal advice, because Dodge seems not to be concern. I have medical bills. ATTACH ADDITIONAL SHEETS IF NECESSARY
I hope you can help me with this matter. Dodge sent out the Recall and that is exactly what happen.

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1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration