


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR Agency Use ONLY 100148</p> <p>Date Received 15-JUL-2015</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10734127</p>	
<p>OWNER INFORMATION (Type or Print)</p>							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City BRONX		State NY		Zip Code			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>							
<p>VEHICLE INFORMATION</p>							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCR6F79FA				Make HONDA		Model ACCORD HYBRID	Model Year 2015
Date Purchased 5/16/15		Dealer's Name and Telephone Number Greenwich Honda (203) 622-0600				Engine: No: Cylinders 4	Fuel Type:
Original Owner <input type="checkbox"/>		Dealer's City Greenwich, CT		State CT	Zip Code 06830		
Transmission Type		<input checked="" type="checkbox"/> Antilock Brakes	Powertrain FRONT WHEEL DRIVE	Multiple Failure: 1		Incident Date(s) 22-JUN-2015	
		<input checked="" type="checkbox"/> Cruise Control					
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>							
Vehicle Component Code: ENGINE (PWS)						Failure Mileage 1400	Failure Speed 75
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>							
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)			<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code					Tire Failure Type:		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</p>							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>							
<p>I WAS TRAVELING N/B ON I-95 IN THE LAUREL, MD AREA WHEN THE DASH BOARD DISPLAYED WARNINGS THAT THE CAR WAS OVER HEATING, BRAKING SYSTEM PROBLEM, AND REDUCING POWER. THE VEHICLE BEGAN TO DECELERATE RAPIDLY. I FELT THE IMMINENT DANGER OF HAVING TO EXIT THE HIGHWAY WITH TRACTOR TRAILERS DRIVING BY WITH SPEEDS IN EXCESS 75MPH, AS MY CAR WAS SLOWING DOWN. I SINCERELY FEEL THAT A GUARDIAN ANGEL WAS LOOKING OVER ME, ALLOWING ME FIND A BREAK IN TRAFFIC AND EXIT THE ROADWAY. ITS FRIGHTENING TO THINK OF THE OUTCOME IF I WERE UNABLE TO EXIT THIS HIGHWAY SAFELY. THIS 2015 HONDA ACCORD HYBRID WAS PURCHASED IN MAY OF 2015. THIS INCIDENT OCCURRED ON THE FIRST EXTENDED ROAD TRIP ON THE HIGHWAY. I WILL NOT JEOPARDIZED MY LIFE, OR THE SAFETY OF MY FAMILY BY OPERATING THIS NEW VEHICLE EVER AGAIN. HONDA CORPORATION NEEDS TO RECTIFY THIS SITUATION BEFORE PEOPLE LOSE THEIR LIVES UNNECESSARILY. A NEW CAR THAT SHUTS DOWN ON THE HIGHWAY, OPERATING AT HIGHWAY SPEEDS IS ABSOLUTELY UNACCEPTABLE ANYTIME. THE DEFECTIVE PART NUMBER IS 1K100-5K1-A03, WHICH I WAS TOLD WAS ON A NATIONAL BACK ORDER, AND WERE UNABLE TO TELL ME WHEN THIS PART WOULD ARRIVE. *TR</p>							
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>							
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>							



OURISMAN HONDA OF LAUREL

3371 Ft. Meade Rd.

LAUREL, MD 20724-2053

Phone (301) 498-7400

Baltimore (410) 792-7595 Washington (301) 953-2196

CUSTOMER NO. [REDACTED]	ADVISOR WILLIAM CLYBURN	TAG NO. 4764 8960	INVOICE DATE 07/14/15	INVOICE NO. [REDACTED]
[REDACTED] BRONX, NY	LABOR RATE	LICENSE NO.	MILEAGE 1,581	COLOR /
	YEAR / MAKE / MODEL 15/HONDA/ACCORD HYBRID/4DR SDN TOUR	DELIVERY DATE		DELIVERY MILES
	VEHICLE I.D. NO. 1 H G C R 6 F 7 9 F A [REDACTED]	SELLING DEALER NO.		PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	R.O. DATE 06/22/15	REPRINT# 1

JOB# 1 CHARGES

LABOR

JOB# 1 ~~08HOZCEL~~ CHECK ENGINE LIGHT TECH CS: 2197 **WARRANTY**

GUEST STATES THE CHECK ENGINE WARNING LIGHT STAYS ILLUMINATED WHILE DRIVING -- DIAGNOSIS AND REPORT BATTERY CONTROL MODULE FAILED KOEO PODA8 POB36. REPLACED BATTERY CONTROL MODULE. ROAD TEST FOR 43 MILES. NO FURTHER ISSUES OCCURRED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	1K100-5K1-A03	CONTROL		
				TOTAL - PARTS	WARRANTY 0.00
SUBLET	PO#	VEND INV#	INV.DATE	DESCRIPTION	
	82521		06/29/15	RENTAL	
				TOTAL - SUBLET	WARRANTY 0.00
JOB# 1 TOTALS				JOB# 1 JOURNAL PREFIX HOCS	JOB# 1 TOTAL 0.00

Limited express warranty labor and parts 90 days or 4,000 miles whichever occurs first. Installed parts warranted 12 months or 12,000 miles whichever occurs first.

Your specific warranty may vary. Consult service advisor or owners manual for details.

Manufacturer Special Policy Adjustment Programs

Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

WHILE YOUR MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO YOUR MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES. YOU SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

You agree that we may try to contact you in writing, by email, or by using prerecorded/artificial voice messages, text messages and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$143.27 (+TAX)

COMMENTS

NOTE: ATTEMPTED TO GET WARRANTY RENTAL CHARGES FROM ENTERPRISE. THEY TOLD CJ THAT RENTAL IS A DIRECT BILL TO GEICO 07/14/15

TOTALS

\$	TOTAL LABOR	0.00
\$	TOTAL PARTS	0.00
\$	TOTAL SUBLET ...	0.00
\$	TOTAL G.O.G.	0.00
\$	TOTAL MISC CHG.	0.00
\$	TOTAL MISC DISC	0.00
\$	TOTAL TAX	0.00
\$	TOTAL INVOICE \$	0.00

PAYMENT METHODS

\$ CASH () CHECK () #..... \$

\$ VISA () MASTERCARD () \$

\$ AMEX () OTHER () \$

THANK YOU FOR YOUR PATRONAGE. OUR GOAL IS YOUR COMPLETE SATISFACTION. PLEASE CONTACT YOUR SERVICE ADVISOR W/QUESTIONS OR CONCERNS

CUSTOMER SIGNATURE _____

PAGE 1 OF 1

CUSTOMER COPY

[END OF INVOICE] 01:26pm

* = Non OEM Part

R/REM/RM = Remanufactured Part

No claims or adjustments without this receipt.

Labor charges are computed by flat rate measure and are based on industry accepted sources. Repairs charged for were needed and performed. This vehicle has been tested and in my opinion the work was performed satisfactorily.

X

The Reynolds and Reynolds Company, EPA/DP/NOV, C040275, 0, (Nov)



Bronx, N.Y.



MID-ISLAND NY 117

16 SEP 2015 PM 4 L



SHIRLEY CHISHOLM
2014

NHTSA / V0Q
1200 New Jersey Ave SE
Washington, DC 20590

20590

