

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

Repository

SEP 20 2015

Reference No.  
10734064

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
 Address: [Redacted]  
 City: ST. SIMONS ISLAND State: GA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]

E-mail Address: [Redacted]

Evening Telephone Number: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4X4TAVK21DW [Redacted]  
 Make: FOREST RIVER Model: SHASTA Aviator Wright Flyer Model Year: 2013  
 Date Purchased: 9/20/2013 Dealer's Name and Telephone Number: Berryland RVs  
 Original Owner:  Dealer's City: Hammond State: LA Zip Code: 70454 Engine: Travel Trailer Fuel Type: [Redacted]  
 Transmission Type: [Redacted] Antilock Brakes:  Powertrain: [Redacted] Multiple Failure: 3 Blowouts, one separation Incident Date(s): 14-MAR-2014  
 Cruise Control:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Codes: 190000 TIRES, 190000 TIRES Failure Mileage: 1500 Failure Speed: 60

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: TOWMASTER Tire Model (Name or Number): TOWMASTER Tire Size (Example P215/65R15): 225/75R15  
 DOT No. (Example: DOTM19ABC036): [Redacted]  Original Equipment  Prior Repair Failure Location: DRIVER SIDE FRONT & passenger side front & rear 3 blowouts  
 Tire Component Code: 190000 TIRES Tire Failure Type: BLOWOUT

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
 Seat Type: [Redacted] Installation System: [Redacted]  
 Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2013 FOREST RIVER SHASTA EQUIPPED WITH TOWMASTER TIRES, SIZE: 225/75R15 (NA). WHILE DRIVING APPROXIMATELY 60 MPH, THE FRONT PASSENGER AND THE REAR DRIVER AND PASSENGER SIDE TIRES BLEW OUT. THE TIRES WERE ORIGINAL. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE TIRES WERE REPLACED. THE APPROXIMATE TIRE AND VEHICLE FAILURE MILEAGE WAS 1,500.

*Aviator Wright Flyer*  
 We were driving south on I-95 at between 60-65 MPH. When the right rear tire exploded taking out the wheel well, wiring harness & propane line. About 50 miles later, the right front trailer tire blew out. I carry two spares so we changed & started again. About 50 miles later, the left front tire separated. Passing RV showed us a tire to get to camp ground.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

*all tires were loadrange D. We now have loadrange E tires. (all six counting two spares) we have a TPMS that never indicated any problems.*

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Three of four tires exploded within 400 miles. Our TPMS showed all pressures & temps well within parameters until total blowout.

I found out after replacing all four on-board tires with CRD "E" tires plus 2 spares that this brand of tire is known to tire dealers and RV owners, as "China Bombs". Had we known this before, we would have saved \$800 in repairs and several hours of laying on the ground changing tires

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owners Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration