

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 100148	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				Date Received	Repository ☐
				14-JUL-2015	Reference No. 10733928
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	TRINITY	State	AL	Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	MAZDA	Model	TRIBUTE
4F2CZ06174K		Model Year	2004		
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
				No: Cylinders	
Original Owner	Dealer's City		State	Zip Code	
☐					
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☐ Cruise Control			03-JUL-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 980000 UNKNOWN OR OTHER				Failure Mileage	Failure Speed
Transmission				97473	55
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
I WAS DRIVING AND ALL OF A SUDDEN MY CAR BEGAN TO SLOW DOWN AND NOT GO FOWARD AND HESITATED TO GO BACKWARDS. I HAD HAVE IT TOWED TO SHOP. THE SHOP MACHANIC INFORMED ME THAT THE TRANSMISSION WAS BUILT WITHOUT A PRESSURE RELEASE VALVE, AND THAT IS WHAT CAUSE IT TO MALFUNCTION. AND I WOULD LIKE TO KNOW WHY YOU DONT HAVE TRANSMISSION IN DROPDOWN BOX OF AFFECTED PARTS. could have been hit from back if vehicles were behind me because core slowed down and I had to gradually pull off Highway could have been hit if failed.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.					

9/8/2015

Golden Rule Warranty

1 Year or 12,000 Miles/20,000 Kilometers*

LIMITED TRANSMISSION WARRANTY AGREEMENT

ID# 117232
Your Transmission Man Inc
302 6th Ave NE
Decatur, AL 35601-2402
256 353-7982

Warranty Tracking No.

THE ABOVE NAMED SHOP IS THE WARRANTOR and represents itself as a Member in good standing of the Automatic Transmission Rebuilders Association (ATRA), a non-profit trade association. ATRA does not rebuild, nor does it warrant transmissions or the work of its member shops. Association members rebuild and warrant their own work and transmissions. ATRA acts on behalf of its members to provide educational and other services, including the endorsement of the Golden Rule Warranty Program. All Association members have pledged to honor this Golden Rule Warranty, provided the warrantor is an ATRA Member in good standing. The automatic transmission work described on work order [REDACTED] and not including any other materials or labor or any other components or parts of the vehicle, is warranted to the buyer (name below) against failure by defects in workmanship and material for 1 year or 12,000 Miles/20,000 Kilometers (*whichever occurs first) by the warrantor named above; if later repair on parts or labor purchased is necessary within the time and distance specified and the terms of the warranty, then it will be provided without charge to the buyer, within the limits of this warranty at the warrantor's shop.

OUT OF TOWN SERVICE: If distance prevents you from returning to the warrantor shop, and you wish to receive repairs under the terms of this warranty, then **CONTACT THE ORIGINATING WARRANTOR** shop who will help you locate an ATRA member Golden Rule participating shop or **GO ONLINE** at www.atra.com to locate a member shop or **CALL ATRA** at (866) GO-4-ATRA. Take your car there and have **THAT SHOP CALL** the warrantor before the problem is diagnosed. If a problem exists with the work warranted under the terms of this form the **SHOP MUST AGAIN CALL THE WARRANTOR FOR AUTHORIZATION TO MAKE ANY NECESSARY REPAIRS OR REPLACEMENT**. Failure to receive the warrantor's authorization prior to any repair work will invalidate the warranty claim. If you have any questions concerning this warranty or the work to be performed then contact the warrantor. **(WARRANTY WORK CAN ONLY BEGIN AFTER THE VEHICLE, THIS WARRANTY, AND THE ORIGINAL REPAIR ORDER ARE PRESENTED TO THE REPAIRING SHOP AND AUTHORIZATION IS RECEIVED FROM THE WARRANTOR.)** Warrantor reserves the unqualified right to refund the full amount originally charged in lieu of all claims otherwise due a claimant under the terms of this warranty.

CUSTOMER NOTICE: It is recommended that the operation of this transmission be checked within 15 days after the installation. **Note:** The vehicle's odometer must be working properly to keep this warranty in force. Customer Initial [REDACTED]

DATE CHECKED	SHOP	CHECKED BY	OPERATING OK? ☐ Yes ☐ No	FREE OF LEAKS?	CUSTOMER SIGNATURE AT 15 DAY CHECK
--------------	------	------------	---	----------------	------------------------------------

CUSTOMER [REDACTED]

DATE 7/7/15

TRANSM TYPE CD4E

MAKE/YEAR VEHICLE

Mazda Tribute / 2004

LICENSE # [REDACTED]

VIN#/LAST 7 DIGITS

4K [REDACTED]

ODOMETER

READING 97473

(Select One)

☐ KM ☒ MILEAGE

All implied warranties are limited to the terms of this written warranty. Consequential and incidental damages are not covered by this warranty. Some states/provinces do not allow limitations on the length of an implied warranty, or the exclusions or limitation of incidental or consequential damages; therefore, the above exclusion or limitations may not apply to you. This warranty gives you specific legal rights which can vary from state to state or province to province.

Terms of this warranty and other information are shown on the reverse side of this form.

Warranty Authorized by:

Mike Watson

(Seller)

Warranty Accepted by:

[REDACTED]

(customer or agent)

CUSTOMER SIGNATURE ACKNOWLEDGES THE RECEIPT OF VEHICLE IN GOOD ORDER, AND HE/SHE HAS READ THIS WARRANTY.

THIS FORM WAS PREPARED BY



FOR THE EXCLUSIVE USE OF
ITS MEMBERS IN GOOD STANDING

READY ☒ CALLED ☒

VACUUM ☐
FLOW ☐

ROAD CHECK ☐ TOWED BY:
NOT POSSIBLE

FLUID LEVEL
& CONDITION

DETENTS

KICKDOWN ☐

SPEEDOMETER
FUNCTIONING

**302 6th Avenue, N.E.
DECATUR, ALABAMA 35601
Phone 256/353-7982**



NOT POSSIBLE	BY:		NAME		DATE	
FLUID LEVEL & CONDITION					7/07/15	
DETENTS			ADDRESS		HOME PHONE	
KICKDOWN ☐			CITY		WORK PHONE	
SPEEDOMETER FUNCTIONING	TRINITY, AL				ORDER WRITTEN BY	
	MAKE	MODEL	YEAR	PHONE WHEN READY	LICENSE NO.	SPEEDOMETER
	MAZDA	TRIBUTE	2004	☐ YES ☐ NO		97473

PARTS		LABOR		AMOUNT
1 TORQUE CONVERTER	168	30	OVERHAUL LABOR	323.16
1 M.L/S, CD4E 03-UP	347	41	R&R Labor	323.16
1 BAND, CD4E INTERMEDIATE FL	32	43	12-12	
1 DRUM, CD4E, FWD/DIR 6 CY	282	55	HOT FLUSH COOLER	15.00
1 FILTER, CD4E 1994-UP	44	64	Fluid	98.50
1 SOLENOID ASS'Y CD4E 94-	262	55		
1 SHIFT KIT,CD4E JR. TRANSGO	80	55		
			Tax Exempt #	

PHONE AUTHORIZATION
TIME _____ DATE _____

BY WHOM _____

① ESTIMATE AMOUNTS \$		
② REVISED ESTIMATE	TIME	BY
\$		
③ REVISED ESTIMATE		
\$		

I hereby authorize the above repair work to be done along with the necessary material, and hereby grant you and/or your employees permission to operate the car, truck or vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car, truck or vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

TOTAL LABOR	\$661	32
TOTAL PARTS	\$1,317	13
SUBLET REPAIRS		
TOTAL BEFORE TAX	\$1,978	45
	\$109	68
TOTAL AMOUNT	\$2,088	13

AUTHORIZED BY X

CUSTOMER COMMENTS

ROADCHECK & DIAGNOSIS:

WORK TO BE DONE

7/1/15 Visa -500.00
 \$\$\$ Bal. 1,588.13
 8/4/15 Visa 1588.13
 P.L.



Trinity, Al

BIRMINGHAM AL 350

21 SEP 2015 PM 4 L



Office of defects investigation (NV5-210)
12 New Jersey Ave. S.E.
West building
Washington D.C. 20590

20590

