

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
13-JUL-2015	Reference No. 10733618
SEP 10 2015	

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City MIAMI	State FL	Zip Code
		JAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2HGFA16948H	Make HONDA	Model CIVIC	Model Year 2008
Date Purchased 10/31/07	Dealer's Name and Telephone Number SOUTH MOTORS HONDA 305-256-2343	Engine: No: Cylinders 4	Fuel Type: Gas
Original Owner <input checked="" type="checkbox"/>	Dealer's City MIAMI, FL	State FL	Zip Code 33157
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain FRONT WHEEL DRIVE	Multiple Failure: 1
			Incident Date(s) 02-MAY-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 162000 STRUCTURE: BODY	APPROX. Failure Mileage 30000-71,000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4L9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 HONDA CIVIC. THE CONTACT STATED THAT THE PLASTIC COVER, LOCATED IN THE CENTER OF THE STEERING WHEEL WHERE THE AIR BAG WAS LOCATED, WAS CRACKED. THE CRACK EXTENDED APPROXIMATELY SEVEN INCHES. THE VEHICLE WAS TAKEN TO THE DEALER WHO INDICATED THAT THE FAILURE WAS CAUSED BY EXCESSIVE EXPOSURE TO SUN LIGHT. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS 30,000.

THE NHTSA NARRATIVE IS INACCURATE/NOT COMPLETE. 1/ CAR NOW HAS 73,116 MI. 2/ STEERING WHEEL FAILURE REPORTED @ APPROX. 71,000 MI. 3/ FAILURE WAS REPORTED NOT ONLY TO THE LOCAL DEALER (SEE FORM), BUT ALSO TO AMERICAN HONDA. (800-999-1009, CASE # [REDACTED]). THE HONDA →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CONTENTION IS THAT STEERING WHEEL DAMAGE WAS CAUSED BY
SUN EXPOSURE. HOWEVER, AN EXPENSIVE SUNSHIELD HAS BEEN
USED ON THE WINDSHIELD SINCE THE CAR WAS NEW. SUN DAMAGE
DID NOT CAUSE THIS PROBLEM 4/ REQUEST: INVESTIGATION BY
NHTSA + HONDA REPLACE THE STEERING WHEEL, AIR BAG
+ OTHER COMPONENTS AS APPROPRIATE. 5/ PLEASE NOTIFY
ME ON RESULTS OF INVESTIGATION. 6/ POSSIBLE PROBLEM:
AIR BAG FAILURE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov
or call:
Vehicle Safety Hotline
888-327-4236**



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