

[REDACTED]
MIAMI, FL [REDACTED]

7/20/15

U.S. DEPT. OF TRANSPORTATION

NHTSA

JUL 29 2015

OFFICE OF DEFECT INVEST.

RM. NVS - 210

1200 NEW JERSEY AVE., SE

WASHINGTON, DC 20590

I OWN A 2008 HONDA CIVIC THAT I PURCHASED NEW (VIN 2HGFA16948H [REDACTED]). THE CAR HAS DEVELOPED A CRACK IN THE STEERING WHEEL COVER OVER THE AIR BAG. THE CRACK STARTED AS A SMALL SPOT ON THE COVER ABOUT ONE YEAR AGO & NOW COVERS ABOUT 1/2 OF THE STEERING WHEEL.

THE CAR NOW HAS 71,000 MILES & IS NO LONGER UNDER WARRANTY.

I REPORTED THIS PROBLEM TO AMERICAN HONDA & WAS GIVEN A CASE #:

[REDACTED] I ALSO TOOK THE CAR TO SOUTH HONDA, MIAMI, FL FOR INSPECTION. THE

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CONCLUSION FROM AMERICAN HONDA IS THAT HONDA IS NOT RESPONSIBLE FOR THE DEFECT.

ON 7/10/15 I CONTACTED THE NHTSA (JOHN @ 888-327-4236), WAS ASSIGNED REF # [REDACTED] + WAS TOLD I WOULD BE CONTACTED.

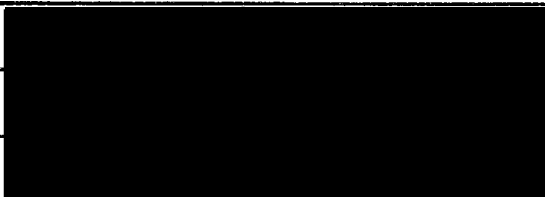
ON 7/20/15 AFTER HAVING HAD NO CONTACT FROM NHTSA, I CALLED AGAIN + SPOKE WITH WILLIAM. WILLIAM SAID A O.D. I. # HAD BEEN ASSIGNED (10733618) + THAT I SHOULD SUBMIT A WRITTEN REQUEST FOR INVESTIGATION, WHICH IS BEING DONE HERE.

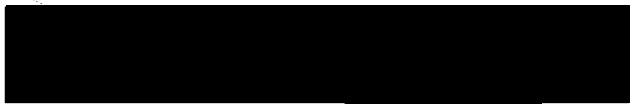
MY REQUEST IS THAT THE NHTSA INVESTIGATE THIS PROBLEM + THAT HONDA BE REQUESTED TO REPLACE THE STEERING WHEEL COVER + /OR THE AIR BAG + OTHER MECHANICAL COMPONENTS, AS APPROPRIATE.

PLEASE NOTIFY ME ON THE RESULTS

OF THIS INVESTIGATION.

THANK YOU.





MIAMI, FL



MIAMI FL 33131
VERBODEN TOEGANG



JUL 28 2015

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