

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		AGENCY USE ONLY 100148 Date Received 10-JUL-2015		Repository ☐ Reference No. 10733258	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
CORPUS CHRISTI		TX					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
3C63RRKL3EG				RAM		3500	
Date Purchased		Dealer's Name and Telephone Number		Engine:		Fuel Type:	
5.28.2014		Blake Fulenwider 888-339-2514		No: Cylinders		diesel	
Original Owner		Dealer's City		State		Zip Code	
☒		Kingsville		TX		78363	
Transmission Type		☒ Antilock Brakes		Powertrain		Multiple Failure:	
6-Speed automatic		☒ Cruise Control		6.7 L Cummins Turbo diesel w/ Exhaust Brake		08+	
				Incident Date(s)		1st Incident	
				28-MAY-2014		On or about 06.03.2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 100000 POWER TRAIN						Failure Mileage	
						400	
						Failure Speed	
						30 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths	
				0		0	
				Reported to Police			
				N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2014 DODGE RAM 3500. WHILE DRIVING AT APPROXIMATELY 30 MPH, THE ACCELERATOR PEDAL WAS DEPRESSED BUT THE VEHICLE DID NOT ACCELERATE. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO A DEALER WHERE THE FAILURE COULD NOT BE DUPLICATED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 400. <i>This stated narrative coincides with the incident date of June 03, 2014.</i> <i>on or about</i>							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Multiple failures have exceeded 8, ~~but~~ ^{but} if Events;
But many times I disqualify them b/c
I truly ~~could not believe~~ ^{believe} it was ~~not~~ ^{not} considering the
age of the vehicle. what had happened

Please refer to attach document titled
"Chronological Order of Accelerator Failure of Events"

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES

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WASHINGTON, DC

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Chronological Order of Accelerator Failure Event

Date of Failure On or about....	Mileage at time of Event Failure; Approximate Mileage....	Events Leading upto the Failure	Failure and its Consequences	What was done to correct the failure?	Invoice #; Repair Order Date In/Out	Repair Order Mileage In/Out
Jun 3, 2014	400	Driving 15 mph in residential neighborhood went over speed bump when truck made a loud roaring noise that lasted approx. 01 min.; noise was so loud it overpowered the radio; the accelerator failed to function at the very moment the loud noise occurred.	Lost accelerator power at time of failure. The accelerator began to function as soon as the loud noise stopped.	Vehicle self-corrected; took vehicle to Blake Fulenwider Service Dept.; No Repair Order provided by Service Dept.	No documentation	N/A
Aug 26, 2014	3,845	Driving on SPID access road and made a complete stop at the Weber and SPID intersection; Street lamp turns green so I was driving through the middle of the intersection at 10 mph when the accelerator malfunctioned.	Lack of power last for approx. 8-10 seconds; Drivers behind me started blowing their horn because I was not moving; I was nearly at a complete stop. I kept stepping on the accelerator pedal until truck regained power. Engine light turned on;	Vehicle self-corrected; took vehicle to Blake Fulenwider Service Dept.	Invoice # Sept 08, 2014/ Sept 13, 2014	5092-5092
Aug 28, 2014	3,860	Backing-up to a trailer to hook-up and looking into left-side rear view mirror when truck sensors failed;	Collided with trailer and damaged rear bumper.	Took vehicle to Blake Fulenwider Service Dept. to have sensors checked.	Same as Above	Same as Above
Sep 19, 2014	5,285	At red light at the intersection of Horne Rd. and Crosstown Access Rd.; Took right turn heading North on access road and just as I started to move forward from a complete stop the accelerator pedal malfunctioned.	momentarily loss of accelerator power;	Vehicle self-corrected; took vehicle to Blake Fulenwider Service Dept.	Invoice # Sept 22, 2014/ Sept 24, 2014	5395-5395

Mar 9, 2015	15,264	Parked at home in the drive-way with truck on and engine idling at 1100 rpm; truck made a loud noise; sounding like a giant/industrial air compressor; Derf was getting used up to fast.	No Consequences.	Turned off truck and immediately restarted truck; Noise was gone. took vehicle to Blake Fulenwider Service Dept.	Invoice # [REDACTED] Mar 11, 2015/ Mar 11, 2015	15334- 15335
Mar 11, 2015	15,664	Traveling at 70 mph on State Hwy 73 toward Port Arthur, Tx and started to go around an 18 wheeler when accelerator malfunction;	Engine went into idle mode; truck speed reduced to 60 mph before accelerator regained power; failure lasted approx. 8-10 seconds.	Vehicle self-corrected; took vehicle to Blake Fulenwider Service Dept.; Specifically mentioned accelerator failure concerns; but no documentation made on Repair Order.	Invoice # [REDACTED] Mar 27, 2015/ Mar 27, 2015	16120- 16121
Jun 10, 2015	20,198	I was traveling at 60 mph and the accelerator failed as I was merging into traffic onto the 610 Loop in Houston, Tx; Truck speed reduced to 35 mph before accelerator regained power; I noticed the engine light turned-on after accelerator began to function. Engine light stayed on till I took truck to Blake Fulenwider Service Dept.	Near-miss Incident; Merged into highway traffic/lane that's when truck lost speed and an 18 wheeler came up from behind and started gearing down and riding his brakes to prevent rear-end collision; all lanes were full of traffic and I had no place to go; the event was so frightened I did not take notice on how long the accelerator failure lasted;	Vehicle self-corrected; took vehicle to Blake Fulenwider Service Dept.	Invoice # [REDACTED] Jun 12, 2015/ July 11, 2015	20680- 20701
July 22, 2015	20,500	Traveling North on Ayers St. at about 35 mph;	Accelerator momentarily malfunctioned; had a loss in speed; lasted about 10 seconds; then it started working again.	Vehicle self-corrected; I made a conscious and deliberate decision not to return to Blake Fulenwider; Hoped to speak with a Chrysler Manufacturing Representative before undertaking further action but that never happened.	N/A	N/A

Sept 01,2015	21,045	Accelerator pedal malfunction while traveling 70 mph on State Hwy 358 East.	Lost accelerator power momentarily; did not experience a significant loss of speed;	Vehicle self-corrected; made a conscious and deliberate decision not to return to Blake Fulenwider; Hoped to speak with a Chrysler Manufacturing Representative before undertaking further action but that never happened; Reluctantly took vehicle to Allen Samuels Service Dept.	Invoice # [REDACTED] Oct. 05, 2015 / Oct.07, 2015	21136- 21160
Oct 9, 2015	21,220	Merging onto State Hwy 286 North traveling 45-50 mph when accelerator malfunctioned;	lasted for approx. 5-10 seconds before self-correcting; I pressed on accelerator pedal a couple of times until it regained power.	Vehicle self-corrected; Scheduled a service appointment with Lithia Dodge for November 6, 2015.	N/A	N/A

Name

Address

City

State

Zip

☐ Please check box if address has changed

CORPUS CHRISTI TX 78401
08 NOV 2015 PM 2

FIRST CLASS



From

C. C. TX

To U.S. Dept. of Transportation
NHTSA
Office of Defects Investigation,
1200 New Jersey Ave. SE NVS-210
Washington, D.C. 20591-9382

2007739382