

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation

National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

Date Received 09-JUL-2015	Repository <input type="checkbox"/>
	Reference No. 10733075

OWNER INFORMATION (Type or Print)

Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	BRICK	State	NJ	Zip Code	[REDACTED]
				Evening Telephone Number	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JN8AS5MV6CV [REDACTED]	Make NISSAN	Model ROGUE	Model Year 2012
Date Purchased 08/03/2012	Dealer's Name and Telephone Number Pine Belt Automotive INC 732-349-3030		Engine: No: Cylinders 4
Original Owner [X]	Dealer's City 229 RT 37 East 10m River	State NJ	Zip Code 08754
Transmission Type Automatic CVT	<input checked="" type="checkbox"/> Anti-lock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain Intuitive All-wheel Drive Transmission	Multiple Failure: Incident Date(s) 03 AUG-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN	Failure Mileage 15 gm	Failure Speed 740 mph
LOST POWER ON HIGHWAY IN TRAFFIC - NO DILBY TO SAFELY MANUEVER		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CVT TRANSMISSION HAS NEVER WORKED CORRECTLY. IT FINALLY FAILED AT HIGHWAY SPEEDS. NISSAN PUT MY FAMILY IN HARMS WAY. NISSAN REFUSES TO ACKNOWLEDGE AND FIX UNDER WARRANTY A LONG SANDING PROBLEM WITH THESE CVT'S. THEY WERE REDESIGNED WHICH SHOWS THERE WAS A BIG PROBLEM. MY MODEL YEAR 2012 IS A HAZARD.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY**

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



New Vehicle | New TSBs |

Toolbox

[Vehicle](#) » [Transmission and Drivetrain](#) » [Continuously Variable Transmission/Transaxle](#) » [Technical Service Bulletins](#) » [All Technical Service Bulletins](#) » [CVT - Reduced Performance, CVT Failsafe Mode](#)

[Community](#)

2012 Nissan-Datsun Truck Rogue 4WD L4-2.5L (QR25DE)

Classification:
AT13-009b

Reference:
NTB14-002b

Date:
August 15, 2014

2008-2012 ROGUE; REDUCED PERFORMANCE DUE TO CVT FLUID TEMPERATURE PROTECTION LOGIC

This bulletin has been amended to remove the pre-authorization check sheet and to add the procedure to check CVT temp count A/B. Please discard all previous versions.

APPLIED VEHICLE: 2008-2012 Rogue (S35) 2WD/4WD without tow package kit

IF YOU CAN CONFIRM

The vehicle speed is, or was, reduced by the CVT fail-safe (reduced vehicle speed) after continuous operation under the following conditions:

- ^ High RPM and/or high speed driving (RPM of 4000+ or speeds of 65 mph [104.6 km/h] for 1.0 - 1.5 hrs. or more)
- ^ Driving in ambient temperature of 96 degrees or higher
- ^ Climbing steep or extended hills for 6 miles (9.6 km) or more
- ^ Whine or rattle type noise occurring during reduced engine performance (vehicle speed decrease)

NOTE:

Before applying this bulletin check and repair any DTCs first.

ACTION

1. Perform a self-diagnosis with CONSULT-III plus (C-III plus)

>If DTCs are present, refer to the appropriate section of the Electronic Service Manual (ESM) and diagnose the DTCs first before proceeding to step 2 of ACTION

2. Check the number of counts of "CVT-A" and "CVT-B" with C-III plus.

>Refer to the Flow Chart and the Service Procedure to confirm if this bulletin applies.

IMPORTANT:



From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: ----10733075-----
Date: Wednesday, October 07, 2015 1:42:46 PM
Attachments: [NHTSA Report 001.bmp](#)
[AMCCO Report 001.bmp](#)
[PineBelt Repair1 001.bmp](#)
[PineBelt Repair2 001.bmp](#)
[PineBelt Repair3 001.bmp](#)
[PineBelt Repair4 001.bmp](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Monday, October 05, 2015 10:06 AM
To: Abbew, Margaret CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: ----10733075-----

Questionnaire.

From: [REDACTED]
Sent: Sunday, October 04, 2015 1:15 PM
To: DataQuality, DataQuality (NHTSA)
Subject: NHTSA: Follow up to ODI Complaint: ----10733075-----

Thank you NHTSA. Info enclosed. Let me know if you need anything else.

PINE BELT NISSAN OF TOMS RIVER

229 ROUTE 37 EAST
TOMS RIVER, NJ 08753
(732) 289-3727

BRICK, NJ

SERVICE ADVISOR RILEY CORTESE

DATE READY	STOCK NO	VEHICLE IDENTIFICATION	MSRP	SALES TAX	REG. NO.	DATE PRINTED	PROJECT NO.
29JUN15	30JUN15	JN8AS5MV6CW	0			30JUN15	
YEAR	MAKE	MODEL	PRICE	SALES TAX	REG. NO.	DATE PRINTED	PROJECT NO.
13:12	17:06	12 NISSAN ROGUE	0.00	03AUG12	603L	603L	
W/KEYS IN	W/KEYS OUT	LOOSE NO.					
71430	71432						

A CUSTOMER STATES VEHICLE LOOSES POWER ON ACCELERATION AND GETS STUCK IN GEAR
 CAUSE: REPLACED TRANS AS PARTIAL GOODWILL
 JD01AA R&I AUTOMATIC CVT TRANSAXLE ASSY *

69 WPL 5.80	(N/C)	16565	62640	
1 3102M-3UX3ERE REMAN TRANSAXLE ASSY-AUTOMATIC	(N/C)	150000	214286	0
4 37171-7500A NUT FIX PROPELLER SHAFT	(N/C)	424	708	0
4 37120-JD01A BOLT-FIX PROPELLER SHAFT	(N/C)	360	600	0
2 01223-N0021 NUT	(N/C)	110	184	0
4 37120-JD00B BOLT-FIX PROPELLER SHAFT	(N/C)	360	600	0
2 40073-0L700 PIN-CUTTER	(N/C)	96	160	0
1 31084-M750A SEAL-O RING	(N/C)	111	185	0
1 20691-19U00 GASKET-EXHAUST	(N/C)	739	1231	0
2 20692-8H30A GASKET-EXHAUST	(N/C)	1420	2366	0
2 01225-N0011 NUT	(N/C)	122	204	0

DESCRIPTION	TOTALS	
LABOR AMOUNT		
PARTS AMOUNT		
GAS, OIL, LUBE		
SUBLET AMOUNT		
MISC. CHARGES		
TOTAL CHARGES		
LESS INSURANCE		
SALES TAX		
PLEASE PAY THIS AMOUNT		X

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I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

Received Time Sep. 4, 2015 12:47PM No. 9723

WARRANTY COPY

① C. Vehicle loses power on acceleration

AND gets stuck in gear.

C. Vehicle will not go over 20mph.

NO leaks, Fluid level good. Fluid condition burnt ^{small} AND black.

C. Replace CVT unit.

STRAIGHT TIME (MINS)	FLAT RATE PRICE	RO. NO. / MAKE / MODEL	TIME
	746.69	[REDACTED]	JUN 30 PM 4:29
			JUN 30 PM 10:38