



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-JUL-2015

Repository ☐

Reference No.
10732348

OWNER INFORMATION (Type or Print)

Name

Address

City

LINCOLNE

State NE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WMWRE33492T

Make

MINI

Model

COOPER S

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

01-FEB-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 140000 AIR BAGS, 150000 SEAT BELTS, 220000 SEATS

Failure Mileage

90000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE AIRBAG SENSOR IN THE SEAT CUSHION HAS FAILED AND A WARNING LIGHT NOW PERMANENTLY SHOWS ON THE INSTRUMENT PANEL. THE PASSENGER AIRBAG MAY NOT FUNCTION AS DESIGNED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

MARKEL BMW

716 NORTH 102ND STREET
MINI OF OMAHA
 702 NORTH 102ND STREET
JOHN MARKEL, INC.
 OMAHA, NE 68114-2199
 PHONE: (402) 393-9701
 (800) 593-6060
 www.markelbmw.com



SERVICE DEPARTMENT HOURS
 7:00 a.m. to 6:00 p.m.
 Monday - Friday
 7:30 a.m. to 5:00 p.m. Saturday

R/O Open Date	R/O Number
1/04/13	
R/O Close Date	Status
1/04/13	Pre-Invoice
Mileage In	Mileage Out
85155	85155
Service Advisor / Tag #	
Mark Noble/2962*W*	
Vehicle Identification Number	
WMWRE33492T	
Delivery Date	In-Service Date
8/31/02	
Color	License Number
ELEC. BLUE.	

[REDACTED]			Work Phone
[REDACTED]			
[REDACTED]			Home Phone
[REDACTED]			
[REDACTED]			Body
[REDACTED]			
Year	Make	Model	
2002	MINI	COOPER S	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - W: ** WAITER ** WAITER ** WAITER ** WAITER** Sub Total: .00	
#2 - Customer Reports: CM-AIR BAG LIGHT IS ON-CUSTOMER BELIEVES WIRING UNDER PASSENGER SEAT MAY BE CAUSING THE PROBLEM Work performed by Ismael Duran (745) NEEDS AIR BAG HARNESS CUSTOMER DECLINED REPAIR TODAY Sub Total: .00	
#3 - 30B: CB - MULTI-POINT INSPECTION (PROVIDE NAME.DATE.VIN. MILAGE) MEASURE TIRES Work performed by Ismael Duran (745) SMALL TIMING COVER LEAK AND BELT TENSIONER WITH BELT LT CUSTOMER DECLINED TODAY Sub Total: .00	
#4 - TF: TOP OFF ALL FLUIDS, CHECK ALL TIRE PRESSURES. Sub Total: .00	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

Technician: Ismael Duran Service Writer: Mark Noble
RO Number: [REDACTED]
Line 1 Odometer 85155
Vehicle: WMWRE33492T [REDACTED] 02 MINI COOPER S ELEC.BLUE.METAL

EST.
HARNES REPAIR (6.5HR) TO MUCH RESITANCE
TIMING COVER GASKET 6.5HR (LEAKING OIL)
FRONT CRANK SEAL
OIL PUMP SEAL
BELT AND TENSOR (LEAKING FLUID) 3.5HR

1. CP		Tech Req				
2. Cust		CASH SALE		5. Price Level Retail		
3. Phone		PO#		Sale Type Retail		
Opt	Part Number/Description	Bin/Shelf	Qty/Avl	List	Net	Exten
61 12 9 118 130	:Rep.cable f seat si		1/EP	44.61	44.61	44.61
61 12 9 118 132	:Rep.cable belt	322	1/ 1	44.61	44.61	44.61
11 14 1 485 162	:PROFILE-GASKE	248 D	1/ 1	10.75	10.75	10.75
11 41 1 485 173	:Gasket	250 D	1/ 2	5.81	5.81	5.81
11 41 1 485 172	:Gasket	250 D	1/ 2	6.20	6.20	6.20
11 11 1 485 171	:Shaft seal	246 D	1/ 2	29.15	29.15	29.15
11 28 7 509 476	:Hydraulic belt	247	1/ 1	292.72	292.72	292.72
11 28 7 520 199	:RIBBED V-BELT	234	1/ 2	47.39	47.39	47.39
				Parts	1582.40	
				Sales Tax	110.77	
				SO Deposit		
				Total	1693.17	

AIR BAG HARNES 95.47
Repair. (6.5) 856.95 > 952.42

Timing Cover 55.55
GASKET (6.5) 856.95 > 912.50

Belt Tensioner w/
Belt Replacement (3.5) 363.92 > 850.92
487.00

MINI VEHICLE CONDITION REPORT



Name: [REDACTED] RO# [REDACTED]
 Date: _____
 Mileage in: 88,155 Mileage out: _____
 Plate number: _____ State: _____
 VIN: T [REDACTED]

UNDER THE CAR

● Very Good ○ May Need Future Attention ● Needs Immediate Attention

1. Oil leaks
2. Coolant leaks
3. Brake hydraulic lines, visual inspection
4. Fuel leaks
5. Exhaust system, leaks and mounting
6. Engine/transmission mounts
7. Suspension and shock absorbers
8. Steering components
9. Drive shaft guibo clutch
10. Brake pads/rotors - front
11. Brake pads/rotors - back
12. Tire pressure and condition, including spare

UNDER THE HOOD

13. Engine oil level
14. Brake and clutch hydraulic fluid level
15. Coolant level and antifreeze protection
16. Power steering fluid level
17. Battery inspection
18. Windshield washer fluid level
19. Condition of coolant hoses and clamps
20. Condition and adjustment of belts

CAR EXTERIOR

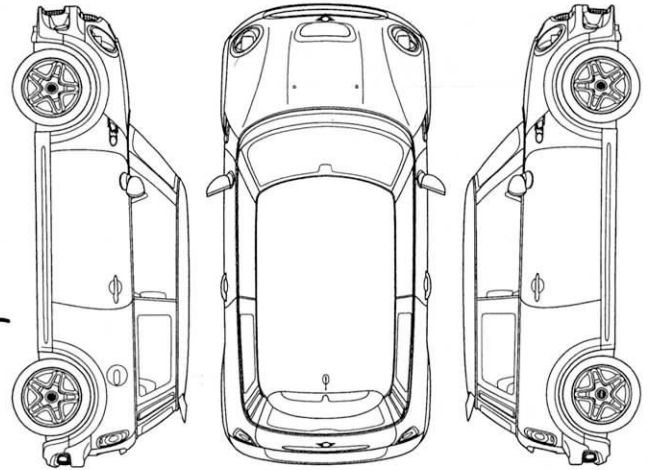
21. Operation of all lights and signals
22. Body, paint, trim and glass (use diagram at upper right)
23. Operation of central locking system
24. Windshield wiper operation

ROAD TEST

25. Brake performance, including parking brake
26. Transmission shifting
27. Clutch operation (if equipped)
28. Gauges, warning lights, horn, wipers/washers
29. Heating and air conditioning performance
30. Seat belts
31. Wheel and tire inspection

TIRE TREAD DEPTH

32. Tire tread depth at all 4 corners



Show damage location above with codes:

X Stone damage ○ Dents △ Scratches ✓ Body damage

Underbody damage (explain below)

Timing Cover Gasket Leaking oil
Belt & tens. work

Center Signature

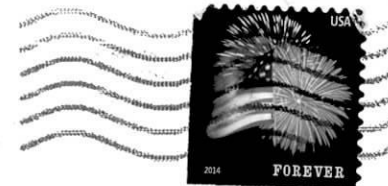
Client Signature

White copy for client
 Yellow copy for BMW center

[REDACTED]
[REDACTED]
lincoln, NE [REDACTED]

OMAHA NE 680

12 NOV 2015 PM 2 L



20590

