

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

FOR AGENCY USE ONLY 100148

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (6)

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Date Received

06-JUL-2015

SEP 11 2015

Repository

Reference No.

10732336

OWNER INFORMATION (Type or Print)

Name

Address

City

KENOSHA

State

WI

Zip Code

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B7HF16Y1VS

Make

DODGE

Model

RAM 1500

Model Year

1997

Date Purchased

01-JUN-1997

Dealer's Name and Telephone Number

BELL DODGE 262-884-7260

Engine:

No: Cylinders

8

Fuel Type:

UNLEADED

Original Owner



Dealer's City

RACINE

State

WI

Zip Code

53406

Transmission Type

AUTOMATIC

 Antilock Brakes Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

01-JUN-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 980000 UNKNOWN OR OTHER

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

DASH BOARD IS ALL IN PIECES. GETTING WORST AND WORST EVERYDAY. GOING DOWN THE ROAD THE DASH IS ALWAYS SHAKING AND BOUNCING AROUND BECAUSE THERE IS REALLY NOTHING HOLDING IT IN PLACE NOW. I USE TO LOVE THIS TRUCK, BOUGHT IT NEW IN 1997, MOST OF THE TIME I DON'T LIKE DRIVING IT ANYMORE.

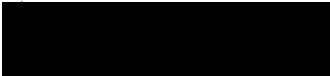
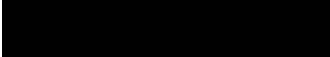
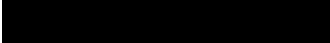
ALSO THE VIN NUMBER THAT IS LOCATED ON THE DRIVER SIDE DASH IS NO LONGER VISABLE DUE TO THE DASH PIECES FALLING BEHIND THE DASH BOARD. WHEN DRIVING DOWN MOST THE THE CITY ROADS I HAVE TO HOLD THE DASH UPWARD BECAUSE OF THE CONTINUE SHACKING AND BOUNCING, WHICH HAS ME TAKING ONE OF MY HANDS OFF THE STEERING WHEEL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fax

Date: Sept 10th 2015
Subject: Vehicle Owner's Questionnaire
To: NHTSA/Office of Defects Investigation
Phone:
Fax: (202) 366-1767
From: 
Phone: 
Fax: 

No. of pages: 2

Message:
