

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
06-JUL-2015	Reference No. 10732316

Daytime Telephone Number	E-mail Address
[REDACTED]	[REDACTED]
Evening Telephone Number	
SAME	

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]

Address [REDACTED]

City NEWARK State OH Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3GYEK63NX2[REDACTED]	Make CADILLAC	Model ESCALADE EXT	Model Year 2002
Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders 8	Fuel Type: GAS
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type 4SP AUTO	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:
			Incident Date(s) * SEE 19-SEP-2013 PG. 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: BRAKES (PWS)	Failure Mileage 153000	Failure Speed 9
--------------------------------------	---------------------------	--------------------

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

SLOWING DOWN FOR A RED LIGHT, HAD MY FOOT ON THE BRAKE PEDAL. AS THE TRUCK SLOWED DOWN THE ABS SYSTEM TOOK OVER, CAUSING THE BRAKE PEDAL TO "PULSATE". I DIDNT THINK THE TRUCK WOULD STOP SO I SWERVED TO THE RIGHT IN ORDER TO MISS THE VEHICLE IN FRONT OF ME THAT HAD ALREADY STOPPED. LUCKILY MY TRUCK STOPPED, BUT IT WAS RATHER SCARY. IT HAS HAPPENED TO MY WIFE AND DAUGHTER ALSO. THERE WAS A RECALL ISSUED FOR CHEVROLET AND GMC VEHICLES IN THE " SEVERE CORROSION" AREAS, OHIO BEING ONE OF THE STATES, WHICH IS WHERE I LIVE. THE RECALL # IS 05068A. I AM CURIOUS WHY CADILLAC VEHICLES WERE NOT INCLUDED IN THIS RECALL EVEN THOUGH THE SAME ISSUE IS HAPPENING AND IS GETTING MORE AND MORE FREQUENT. ANY LIGHT THAT CAN ME SHED ON THIS IS GREATLY APPRECIATED. THANK YOU.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**From:** [Williams, Maritza CTR \(NHTSA\)](#) on behalf of [DataQuality, DataQuality \(NHTSA\)](#)  
**To:** [Abbew, Margaret CTR \(NHTSA\)](#)  
**Subject:** FW: COMPLAINT #10732316  
**Date:** Monday, September 14, 2015 2:29:06 PM  
**Attachments:** [truck brakes letter 001.jpg](#)  
[letter about truck brakes.docx](#)

---

Questionnaire.

Maritza L. Marshall-Williams  
BLF Technologies Inc.  
on assignment with National Highway Traffic Safety Administration,  
Dept. Of Transportation  
W48-204  
[maritza.williams.ctr@dot.gov](mailto:maritza.williams.ctr@dot.gov)  
Ph: 202-493-0317  
Fax: 202-366-3081

---

**From:** [REDACTED]  
**Sent:** Monday, September 14, 2015 1:34 AM  
**To:** DataQuality, DataQuality (NHTSA)  
**Subject:** COMPLAINT #10732316

Attached is the form I was sent to edit. Page 2 is an incident description as I do not have specific dates. The braking issue is too intermittent. I will start keeping a record of them as of this date. Thank you for your time. [REDACTED]

September 13, 2015

\*Reference Incident Dates on Pg.1

I purchased this vehicle from a private owner in May, 2013. The braking issue began, if memory serves, approximately 4 – 6 months later. It didn't occur often, but when it did it required VERY QUICK evasive moves to avoid an accident, which luckily I was able to do. It worries my wife and daughter so much they WILL NOT drive the vehicle.

I went on line to research the problem, which is how I found the recall information. It surprises me that the list of vehicles on the recall does not include Cadillac, when the Cadillac comes with the same equipment, and the description of what happens is the same with all of the vehicles of this type.

The recall, #05068A, includes the words "salt belt" states, which is where I live.

I have not taken the vehicle in for this repair because it is not a "daily" driver. We have only put approximately 13000 miles on it since we purchased it but it does get driven. We use it for pleasure driving and as a backup if we need it. However, as I said above, my wife and daughter won't drive it. They both, at different times, have had the same scare. Our fear is if there IS an accident and ANYONE, in the other vehicle or in ours, is hurt how bad will their injuries be.

I am the primary driver when we go out in it, and with time I have managed to figure out what to "listen for" and "feel for" when it happens, so I know what to do. It is still unnerving, though.

The braking issue IS getting more frequent, so at some point I will have to get it repaired, something I am NOT looking forward to. I feel this is a manufacturer problem. They know about it, there was a recall issued, but the Cadillac was NOT INCLUDED. I am curious what their justification is.

Thank you for the opportunity to respond. I hope the manufacturer will do the right thing and include ALL vehicles with this issue, the sooner the better for everyone.

Sincerely,

████████████████████