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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

June 18, 2015

Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave.,

S.E. Washington DC 20590

JUN 29 2015

My name is [REDACTED] I am the registered owner of a 2005 Dodge Ram 2500 diesel. I received one of the air bag recalls a few months ago, I would estimate about 6 months ago. After a few months have passed I had time to call the dealer to schedule an appointment. So called the "Pearl City" Dodge dealer and left a message for them to call me back in regards to my air bag recall. I didn't hear from them for a few days, so I decided to call the "town" Dodge dealer and left a message. I got no response back too. So I decided to call back the Pearl City dealer (I live closer to them) again a left a message of how poor their service is. In a few hours they called back and said they need to order parts to repair/replace the airbag. I waited a few months and have not heard from them. I am tired of being a neglected customer/owner of a Dodge vehicle. I don't feel it is my duty to call them for the 3rd time to follow up with them. I am writing to say, my truck's air bag recall has not been addressed. I am reaching out to you if you could expedite the repair. If you need to contact me my information is below.

Thank You,

[REDACTED]

Ewa Beach, HI [REDACTED]

[REDACTED]

2005 Dodge Ram 2500

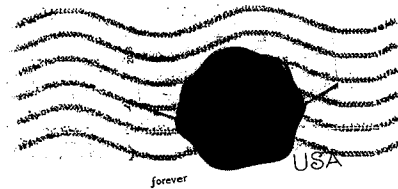
VIN: 3D7KS28C45G [REDACTED]

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