

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA Auto Safety Hotline

FOIA AGENCY USE ONLY 100148

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received
03-JUL-2015

Repository
Reference No.
10731922

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City VANCOUVER State WA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]
Evening Telephone Number [REDACTED]

E-mail Address [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHDH4AE7CL [REDACTED]
Make: HYUNDAI Model: ELANTRA Model Year: 2012
Date Purchased: 2012 Dealer's Name and Telephone Number: Dick Hannah Hyundai Engine: No. Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: Portland State: OR Zip Code: [REDACTED]
Transmission Type: Automatic Antilock Brakes: Cruise Control: Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 03-JUL-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) Failure Mileage: 52134 Failure Speed: 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTMAL9ABC036): [REDACTED] Original Equipment: Prior Repair: Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

I WAS ACCELERATING TO ENTER FLOWING TRAFFIC ON HIGHWAY 14 IN WASHOUGAL , WASHINGTON WHEN THE ELANTRA BLOWS A CLOUD OF BLUE SMOKE OUT OF THE EXHAUST (BURNT ENGINE OIL). THE INCIDENT CAUSED THE VEHICLE BEHIND ME TO SLOW DOWN UNTIL THE CLOUD CLEARED. THIS INCIDENT COULD HAVE CAUSED A ACCIDENT IF I WAS ON A BUSY HIGHWAY. THIS PROBLEM HAS HAPPEN TO ME TWICE BEFORE. I TOOK THE CAR INTO THE DEALER AND THEY COULD NOT FIND THE PROBLEM. THERE ARE FORUMS ON THIS PROBLEM @ FORUMS.EDMUNDS.COM/DISCUSSION/13025/HYUNDAI/ELANTRA

The Dealer technician tested the car and recommended a higher and better grade of fuel that corrected the Problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Return PDF 10731922
Date: Tuesday, October 13, 2015 7:18:01 AM
Attachments: [10731922.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Thursday, October 08, 2015 5:06 PM
To: Abbew, Margaret CTR (NHTSA)
Subject: FW: Return PDF 10731922

[Questionnaire.](#)

From: [REDACTED]
Sent: Thursday, October 08, 2015 5:05 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Return PDF 10731922

The Problem has been Taken care since I changed Fuels.

Thanks,

[REDACTED]