

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
02-JUL-2015 SEP 02 2015	Reference No. 10731705

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		Daytime Telephone Number	E-mail Address
Address	[REDACTED]		[REDACTED]	
City	State	Zip Code	Evening Telephone Number	
HOLLY SPRINGS	NC	[REDACTED]	SAME	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3N1CB51D23L [REDACTED]		Make NISSAN	Model SENTRA	Model Year 2003
Date Purchased 2003	Dealer's Name and Telephone Number EISENHOWER NISSAN (855)852-2664		Engine: No: Cylinders 4	Fuel Type: 1.8L GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City 6210 PENN AVE.	State PA	Zip Code 19565	
Transmission Type 5 Speed	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain WERNERSV. 18	Multiple Failure: YES AT VARIOUS SPEEDS	Incident Date(s) 17-JUN-2015 + MULTIPLE

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 063140 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: EMISSION CONTROL: CATALYTIC CONVERTOR	Failure Mileage < 25000	Failure Speed 10 # 65 mph
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 NISSAN SENTRA. WHILE DRIVING LESS THAN 10 MPH, A LOUD POPPING NOISE WAS HEARD FROM THE ENGINE. THE CHECK ENGINE WARNING INDICATOR ILLUMINATED ON THE INSTRUMENT PANEL AND THE VEHICLE STALLED IN THE MIDDLE OF THE ROAD. THE VEHICLE RESTARTED AFTER APPROXIMATELY FIVE MINUTES AND WAS TAKEN TO AN INDEPENDENT MECHANIC, WHO DIAGNOSED THAT THE CATALYTIC CONVERTER WAS FAULTY. THE VEHICLE WAS TAKEN TO A LOCAL DEALER WHO CONFIRMED THAT THE CATALYTIC CONVERTER WAS FAULTY AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED AND THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE, BUT DID NOT OFFER TO ASSIST. THE FAILURE MILEAGE WAS 25,000 LESS THAN 25,000 miles.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The car is not safe & stalls without warning regardless of the speed. Multiple other problem codes have been appearing on diagnostic scanners. The car was manufactured in Mexico & this was never disclosed to me until recently; otherwise, I never would have bought it. Also, this car has had numerous recalls for similar problems that Nissan will not correct on my car stating my VIN # was not included in the recalls - but should have been & they still will do nothing to correct these defects that can cause a crash.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

RALEIGH
NC 275
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PM 5 L



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

