

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation

National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

DATE RECEIVED ONLY 100148

Date Received

02-JUL-2015
 AUG 27 2015

Repository

Reference No.
 10731695

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City SOUTHAMPTON State PA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1C4PJMCB3FW [REDACTED]
 Make: JEEP CHEROKEE
 Model Year: 2015
 Date Purchased: JAN 15 Dealer's Name and Telephone Number: BABONA AUTO LIND
 Engine: No: Cylinders 4 Fuel Type: MULTI
 Original Owner: [] Dealer's City: PHILA. PA. State: PA Zip Code: 19136
 Transmission Type: ZF Antilock Brakes: [] Powertrain: 4 CYL. Incident Date(s): 23-APR-2015
 [] Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 100000 POWER TRAIN
 Failure Mileage: 4000 Failure Speed: 25
 4 CYL. ZF TRANS.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
 DOT No. (Example: DOTM19ABC036) Original Equipment: [] Failure Location:
 [] Prior Repair
 Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: [] Yes [X] No Fire: [] Yes [X] No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 JEEP CHEROKEE. WHILE DRIVING AND APPROACHING A TRAFFIC LIGHT, THE BRAKE PEDAL WAS DEPRESSED AND THE VEHICLE VIOLENTLY ACCELERATED. THE VEHICLE WAS TOWED TO A DEALER WHERE IT WAS DIAGNOSED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 4,000. THE VIN WAS NOT AVAILABLE.

TRANS HAD RECALL, THIS WAS DONE, NOTICED CAR SPEED UP AFTER APPLYING BRAKE, BEFORE APPOINTMENT TO FIX, ZF TRANS WAS LOCKED IN 3RD GEAR, DEALER REPLACED TRANS, STILL NOT HAPPY WITH PERFORMANCE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

LOVE THE CAR, HATE THE ZF TRANS

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CAR ACCIDENT AFTER BRAKING
LUGS AT 40 MI PH NOT HAPPY WITH
9 SPEED ZF TRANS.



ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

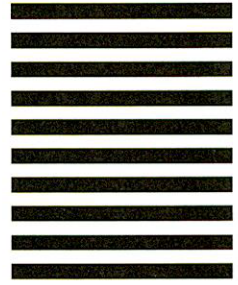
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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14 AUG '15
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BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safercar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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