

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
		Date Received SEP 02 2015		Repository ☐ Reference No. 10731575	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
LAKE ZURICH		IL			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make		Model
2C8GF684X5R			CHRYSLER		PACIFICA
Date Purchased		Dealer's Name and Telephone Number		Engine:	
NOV 2005		Cl. Ford Chrysler + Jeep		No: Cylinders	
Original Owner		Dealer's City		State	
☒		Arlington HTS		IL	
Transmission Type		Powertrain		Multiple Failure:	
Automatic		☐ Antilock Brakes ☐ Cruise Control		Incident Date(s)	
				01-JUL-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS)				Failure Mileage	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
ENGINE CRADLE ROT IS A SERIOUS PROBLEM IN THE 2004-05 CHRYSLER PACIFICA. CHRYSLER ADMITS THEY DIDN'T APPLY ENOUGH COATING TO THE VEHICLE'S SUB-FRAME DURING ASSEMBLY, BUT ONLY OFFERED TO COVER A VERY SMALL PORTION OF THE VEHICLES THEY MESSED UP.					
SO WHAT HAPPENS WHEN YOUR ENGINE CRADLE ROT? WELL, THE ENGINE COULD FALL OUT FOR STARTERS. IT COULD ALSO CAUSE PROBLEMS WITH THE SUSPENSION AND OTHER COMPONENTS BUT DID I MENTION THE ENGINE CAN FALL OUT? THE WORST PART IS YOU MIGHT NOT KNOW BECAUSE THERE'S NO WAY TO SEE THE PROBLEM WITHOUT GETTING UNDER THE CAR					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to Authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					