

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received: AUG 12 JUL 2015		Repository ☐ Reference No. 10731454	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address							
City		State		Zip Code			
SAN ANTONIO		TX					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
1D7HA18D955				DODGE		RAM 1500	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
2005						2005	
Original Owner		Dealer's City		State		Engine:	
☒				CA		No: Cylinders	
				Zip Code		8	
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:	
Automatic		☒ Cruise Control				Incident Date(s)	
						25-JAN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 010000 STEERING, 105500 POWER TRAIN: DRIVELINE: DIFFERENTIAL UNIT						Failure Mileage	
						139600	
						Failure Speed	
						55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:			
		☐ Prior Repair					
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No		0		0	
						Reported to Police	
						N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2005 DODGE RAM 1500. WHILE DRIVING 55 MPH, A LOUD NOISE EMITTED FROM THE REAR OF THE VEHICLE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DETERMINED THAT THE REAR DIFFERENTIAL NEEDED TO BE REBUILT. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 139,600. <i>Manufacturer refused to address problem.</i>							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

(210) 545-7575

05 DODGE RAM 1500
MI: LP

S.A. TX.



HC
#XXXXXXXXXXXX
SALE
BATCH: 000391
DATE: FEB 05, 14
SQ: 002
INVOICE:
TIME: 10:36
AUTH NO:
#

TOTAL \$1682.74

CUSTOMER COPY

"An Independently Owned and Operated
Gene Brown's AABCO Transmission Center"

Original Mileage		
Towing	YES NO	Svc. Mgr.

DIAGNOSTIC CHECK

0.00

DIFFERENTIAL SERVICE: REMOVE AND REPLACE BOTH CARRIER BEARINGS WITH RACES,
BOTH PINION BEARING WITH RACES, FRONT PINION SEAL, CRUSH SLEEVE, PINION YOKE
BOLT AND CLEANED COMPLETE DIFFERENTIAL HOUSING

1,632.71

REMOVE AND REPLACE LEFT REAR AXLE ASSEMBLY, BOTH REAR AXLE SEALS AND BOTH
REAR AXLE BEARINGS

0.00

UNDER NORMAL USE AND CARE, LISTED REPAIR IS WARRANTED FOR 12 MONTHS OR 12,000
MILES, WHICHEVER OCCURS FIRST. WARRANTY COVERS PARTS AND LABOR, NO TOWING. IF
YOU UNDERSTAND AND AGREE, PLEASE SIGN AND DATE.

SIGN DATE 2/5/14

DIFFERENTIAL FLUID SERVICE INCLUDING LIMITED SLIP ADDITIVE

0.00

SHOP SUPPLIES CLEANERS, THREAD LOCKER SEAL, ASSEMBLY LUBE, GREASE, SILICONE,
PAINT AND ENVIRONMENTAL FEES

50.00

0.00

DL#
I hereby authorize the above repair work to be done with necessary materials. You and your employees may operate above vehicle
for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure
the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire,
 theft, accident or any other cause beyond your control.

Authorized

TOTAL:	
CASH	\$1,682.71
CERT. CHECK	
CREDIT CARD	
CHARGE	