


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)</p> <p>DOT Auto Safety Hotline</p> <p><b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>Date Received</p> <p>01-JUL-2015</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10731408</p>			
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
<p>Name</p> <p>[REDACTED]</p>		<p>Daytime Telephone Number</p> <p>[REDACTED]</p>		<p>E-mail Address</p>	
<p>Address</p> <p>[REDACTED]</p>		<p>Evening Telephone Number</p>			
<p>City</p> <p>MYSTIC</p>	<p>State</p> <p>CT</p>	<p>Zip Code</p> <p>[REDACTED]</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>YV1RS61T83Z [REDACTED]</p>		<p>Make</p> <p>VOLVO</p>	<p>Model</p> <p>S60</p>	<p>Model Year</p> <p>2003</p>	
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number</p> <p>Private Owner</p>		<p>Engine:</p> <p>No: Cylinders</p> <p>5</p>	<p>Fuel Type:</p> <p>GAS</p>	
<p>Original Owner</p> <p><input type="checkbox"/></p>	<p>Dealer's City</p>	<p>State</p>	<p>Zip Code</p>		
<p>Transmission Type</p> <p>Auto</p>	<p><input type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p> <p>yes</p>	<p>Incident Date(s)</p> <p>01-APR-2015 8/7/2015 8/8/2015</p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Code: ENGINE (PWS)</p> <p>Attached on back</p>			<p>Failure Mileage</p> <p>162000</p>	<p>Failure Speed</p> <p>2 miles per hr</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM9ABC036)</p>		<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b></p> <p><i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)</i></p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>0</p>	<p>Number of Deaths</p> <p>0</p>	<p>Reported to Police</p> <p>N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2003 VOLVO S60. WHILE DRIVING AT LOW SPEEDS, THE ENGINE STALLED AND THE CHECK ENGINE WARNING LIGHT ILLUMINATED INTERMITTENTLY. THE FAILURE RECCURED NUMEROUS TIMES. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE AND STATED THAT THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 07V226000 (ENGINE AND ENGINE COOLING). THE FAILURE MILEAGE WAS 162,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span></p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

LATEST FAILURES ATTACHED

How many more before my family + I die!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

HARTFORD CT 061 11 AUG '15 PM 11



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE, Washington, D.C. 20077-9382



safercar.gov

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

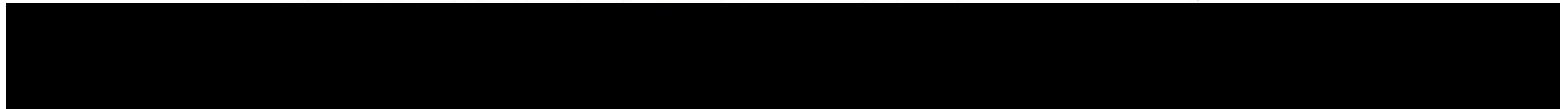
or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

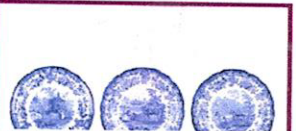


Menu opened

Up To 70% OFF  
Everything Home



LILLIAN (11)  
UNEMPLOYMENT



Shop/Upgrade My Account Support My XFINITY TV

Email usa Search Gmail Search

Email Voice Address Book Calendar Text Messaging Pre

Close New Get Mail Reply Reply to All Forward

Receipt for your payment to Rock Bottom Auto Parts

Sent By: [Redacted] On: Jul 07/07/15 8:51 AM

To: [Redacted]



Hello [Redacted]

This email confirms that you have paid Rock Bottom Autc  
Parts [Redacted] \$81.62 USD using PayF

This credit card transaction will appear on your bill as  
"PAYPAL [Redacted]"



Fri Aug 7 11:15:29 2015

AutoZone #5105

720 LONG HILL RD  
GROTON, CT 06340  
(860)445-5151

CATALOG	WARRANTY	PART#	CORE	PRICE
Troubleshooting		P0106		0.00
OEM Brand: Domestic				

72

Definition

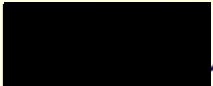
aaMAP (Man. absolute pressure)/BARO or MAF (Mass Air  
aaFlow) /VAF (Vane Air flow) sensor condition

Explanation

aaAll vehicles have one or more of these components.  
aaEngine load or the AIR volume entering the engine  
aais measured by these components. The computer has  
aa recognized a return signal error.

Probable cause

- aa1. - Vacuum hose off, cracked, or passage blocked-
- aaEngine mechanical timing condition
- aa2. - Throttle body intake tube loose, off, or  
aa cracked
- aa3. - BARO (Barometer)/MAP (Manifold Absolute  
aa Pressure) defective
- aa4. - VAF (vane Air flow)/MAF (mass Air flow) sensor  
aa dirty or defective



SAT. AUG 8 2015

manifold Absolute/  
Pressure / Barometric  
Pressure sensor Range  
Performance

(ADVANCED Auto Parts)

184 Rt 12 Groton Ct  
06340