

[REDACTED]
ODDESSA, FL [REDACTED]
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16 JANUARY 2016

Col-10731086-8625

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

MR. RANDY REID
NHTSA

— (CHIEF, CORRESPONDENCE RESEARCH DIV.)

1200 NEW JERSEY AVE. S.E.
WASHINGTON D.C. 20590

SIR:

SUBJECT: NHTSA REFERENCE #10731086.

THIS IS A FOLLOW-UP TO YOUR FORM LETTER
WHICH I RESPONDED TO 10 AUGUST 2015.

I AM MOST INTERESTED TO KNOW IF YOU HAVE
FOUND ANYTHING REGARDING DEFECTIVE GENERAL MOTORS
PLASTIC MANIFOLDS. THESE DEFECTIVE MANIFOLDS PREVENT
VEHICLES FROM RE-STARTING. IT SEEMS TO ME THAT THIS IS A
VERY DANGEROUS PROBLEM ESPECIALLY WHEN IN RUSH HOUR TRAFFIC.

I WAS INFORMED BY BUICK DIV., THAT THEY KEEP NO RECORDS
ON VEHICLES OVER SEVEN YEARS OLD.

I WOULD BE PROFOUNDLY GRATEFUL IF YOU WOULD ~~LOOK~~
PERSONALLY LOOK INTO THIS PROBLEM I AM HAVING WITH
GENERAL MOTORS BUICK DIV., AND LET ME KNOW YOUR
FINDINGS AND ACTION TAKEN.

THANK YOU FOR YOUR PROFESSIONAL INTEREST
IN THIS MATTER.

SINCERELY:
[REDACTED]



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1058

Date Received

01-JUL-2015

Repository ☐

Reference No.

10731086

OWNER INFORMATION (Type or Print)

Name

Address

City

ODESSA

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G4CW52K7X4

Make

BUICK

Model

PARK AVENUE

Model Year

1999

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☐

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☐ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Multiple Failure:

2

Incident Date(s)

28-JUL-2003

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 063200 ENGINE AND ENGINE COOLING:
EXHAUST SYSTEM: MANIFOLD/HEADER/MUFFLER/TAIL PIPE

Failure Mileage

31766

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

1999 BUICK PARK AVENUE. CONSUMER WRITES IN REGARDS TO DEFECTIVE PLASTIC MANIFOLDS AND REQUESTS REIMBURSEMENT FOR TWO ENGINE REPAIRS. *SMD

THE CONSUMER STATED ON JULY 28, 2003, THE VEHICLE STOPPED RUNNING AND AGAIN ON NOVEMBER 13, 2014. THE CONSUMER STATED BOTH TIMES, THE MANIFOLD HAD TO BE REPLACED. *JB UPDATED 09/09/15*LJ

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

RR
2016
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Odessa, FL

TAMPA FL 335
SAINT PETERSBURG FL
15 JAN 2015 PM 11



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