

# INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EQ-10730934-2794

**From:** [Abbew, Margaret CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10730934-----  
**Date:** Wednesday, August 26, 2015 2:51:17 PM  
**Attachments:** [image002.gif](#)

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**Sent:** Wednesday, August 26, 2015 10:28 AM  
**To:** Wells, Cynthia CTR (NHTSA)  
**Subject:** FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10730934-----

The consumer is updating their ODI file. The ODI # is in the subject line.

**From:** [REDACTED]  
**Sent:** Wednesday, August 26, 2015 8:50 AM  
**To:** DataQuality, DataQuality (NHTSA)  
**Subject:** Re: FW: FW: NHTSA: Follow up to ODI Complaint: ----10730934-----

My complaint has since been resolved. My local Ford dealer service department did a thorough check of the vehicle, adjusted the climate control system, and I no longer experience the issue. [REDACTED]

On Wed, Aug 26, 2015 at 8:43 AM, <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)> wrote:  
Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation

