

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: (no subject)
Date: Wednesday, November 25, 2015 6:57:12 AM

EQ-10730644-6793

From: Wells, Cynthia CTR (NHTSA)
Sent: Tuesday, November 24, 2015 2:59 PM
To: Abbew, Margaret CTR (NHTSA)
Subject: FW: (no subject)

From: [REDACTED]
Sent: Tuesday, November 24, 2015 2:49 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: (no subject)

:

This is [REDACTED] you are handling my complaint to no air bag deployment on my Toyota Venza. I hope that you received all of the pictures that I sent and the Insurance Company Progressive sent.

Progressive inspected the car again and the adjuster nor body shop cannot understand why the air bags did not deploy. There impact was directly on the sensor.

I want to send my medical records to you for your file , but in order to do so we need a HIPPA medical release form . This dealership Findlay did not perform the recall but billed and submitted to you that it was done , releasing the car from your data base.

I am happy to have my council join your federal prosecutors in Las Vegas in going after this dealership.

Happy Thanksgiving

Please call or email back.

[REDACTED]
Strategic Marketing Issuance / International Strategies Consultant
RYO of Nevada Association Inc

[REDACTED] Cell
[REDACTED] Fax
[REDACTED] Nevada Office #1
[REDACTED] Nevada Office #2

[REDACTED]
Las Vegas Nevada [REDACTED]

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From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: (no subject)
Date: Tuesday, December 08, 2015 9:58:44 AM

From: [REDACTED]
Sent: Monday, December 07, 2015 6:32 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: Re: (no subject)

Does your department want the MRI results of my neck and elbows, and the fact I have 4 email from the insurance company . They were going to pay and fix accident related problems but made warranty claims instead. I worked in dealerships no Manufacturer pays warranty for accident related issues in less they are guilty of a cover up.

[REDACTED]

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Sent: Tuesday, November 24, 2015 2:49 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: (no subject)

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