

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6) FOIP 109730644-4372

Subject: FW: PICTURES
Date: Monday, March 20, 2017 9:56:06 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

From: [REDACTED]
Sent: Saturday, March 18, 2017 1:57 PM

Subject: Re: PICTURES

This is [REDACTED] under complaint number listed below. Toyota want a mediation hearing in April with me. They are claiming that at time of the 20.1 MPH impact that I did not hit hard enough to activate the air bags. Now we know that is wrong/ they also alleged that the impact was in an angle that prevented the airbag deployment.

The complete front bumper was off of the car, it had 9000.00 dollars damage on the left front and center as the pictures showed. I ask for one concept against Toyota:

Did Toyota get a front end collision waiver from the Federal Government that states some accident's will not allow deployment of the air bag system. I know it does not exist but their lawyers seem to think it does , so any thing I can get in the reference they DID NOT have such a waiver would be great.

Thanks [REDACTED]

In a message dated 10/27/2015 7:30:05 A.M. Pacific Daylight Time,

Complaint number: 10730644

The pictures you sent by mail on the thumb drive was destroyed in the mail concerning your Toyota Venza 2013. Please resend the pictures to me by email if possible. Thanks

Cynthia T. Wells

Operations Manager

BLF Technologies Inc.

on assignment with National Highway Traffic Safety Administration, Dept. of Transportation

W45-225



cynthia.wells.CTR@dot.gov



202-366-5438 (office)



202-510-5259 (mobile)